

LETSHEGO HOLDINGS (NAMIBIA) LIMITED

Registration number: 2016/0145

ISIN: NA000A2DVV41

SHARE CODE (NSX): LHN

ANNUAL FINANCIAL STATEMENTS
for the year ended 31 December 2025

LETSHEGO HOLDINGS (NAMIBIA) LIMITED
ANNUAL FINANCIAL STATEMENTS
for the year ended 31 December 2025

COMPANY INFORMATION

Registration number:	2016/0145
Registered address:	18 Schwerinsburg Street P. O. Box 11600 Windhoek Namibia
Company secretary:	Evast Kalumbu Letshego Holdings Namibia 18 Schwerinsburg Street Windhoek Namibia
Auditor:	Ernst & Young Namibia P. O. Box 1857 Windhoek, Namibia
Sponsoring broker:	IJG Securities (Pty) Limited P. O. Box 186 Windhoek, Namibia
Transfer Secretary:	NSX Financial Market Services (Proprietary) Limited P. O. Box 2401 Windhoek, Namibia

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LETSHEGO HOLDINGS (NAMIBIA) LIMITED
ANNUAL FINANCIAL STATEMENTS
DIRECTORS' RESPONSIBILITY STATEMENT
for the year ended 31 December 2025

The directors are responsible for the preparation and fair presentation of the consolidated and separate annual financial statements and of Letshego Holdings (Namibia) Limited, comprising the statements of financial position as at 31 December 2025, the statements of comprehensive income, the statements of changes in equity and cash flows for the year then ended, and the notes to the financial statements which include a summary of material accounting policy information, other explanatory notes, and the directors' report, in accordance with IFRS® Accounting Standards as issued by International Accounting Standards Board (IASB) and in the manner required by the Namibian Companies Act.

The directors are also responsible for such internal control as the directors determine whether it is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error, and for maintaining adequate accounting records and an effective system of risk management.

The directors have made an assessment of the ability of the company and the group to continue as a going concern and have no reason to believe that the business will not be a going concern in the year ahead.

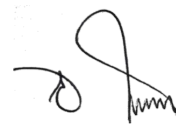
The auditor is responsible for reporting on whether the consolidated and separate annual financial statements are fairly presented in accordance with IFRS® Accounting Standards, and in the manner required by the Namibian Companies Act.

Approval of the annual financial statements

The annual financial statements of Letshego Holdings (Namibia) Limited, as identified in the first paragraph, set out on pages 8 to 52, were approved by the directors on 25 March 2026 and signed on their behalf by:



Mansueta-Maria Nakale
Director



Ester Kali
Chief Executive Officer

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF LETSHEGO HOLDINGS (NAMIBIA) LIMITED

Opinion

We have audited the consolidated and separate annual financial statements of Letshego Holdings (Namibia) Limited ("the company") and its subsidiaries ("the group") set out on pages 8 to 52, which comprise the consolidated and separate statements of financial position as at 31 December 2025, and the consolidated and separate statements of comprehensive income, the consolidated and separate statements of changes in equity and the consolidated and separate statements of cash flows for the year then ended, and the notes to the consolidated and separate annual financial statements, including a summary of material accounting policy information and the directors' report.

In our opinion, the consolidated and separate annual financial statements present fairly, in all material respects, the consolidated and separate financial position of the group and company as at 31 December 2025, and its consolidated and separate financial performance and consolidated and separate cash flows for the year then ended in accordance with IFRS® Accounting Standards and the requirements of the Companies Act of Namibia.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the "*Auditor's Responsibilities for the Audit of the Consolidated and Separate Annual Financial Statements*" section of our report. We are independent of the group and company in accordance with the International Ethics Standards Board for Accountants' International Code of Ethics for Professional Accountants (including International Independence Standards) (IESBA Code), as applicable to audits of financial statements of public interest entities, and other independence requirements applicable to performing the audits of financial statements of public interest entities in Namibia. We have also fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key Audit Matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated and separate annual financial statements of the current period. These matters were addressed in the context of our audit of the consolidated and separate annual financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

The key audit matters apply only to the audit of the Consolidated Annual Financial Statements.

Key Audit Matter	How the matter was addressed in the audit
<i>Expected credit losses on advances to customers</i>	
The disclosure associated with expected credit losses on advances to customers is set out in the consolidated annual financial statements in the following notes: Note 3 (f) (i) 2 - Material accounting policy information - Impairment Note 5.1.1 - Credit risk Note 10 - Advances to customers	



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Key Audit Matter	How the matter was addressed in the audit
<i>Expected credit losses on advances to customers</i> We identified the audit of expected credit losses (ECL) on advances to customers as a key audit matter which required significant audit effort and the support of our specialists when considering the following: ▪ The Group's advances to customers represents 75.75% of the Group's total assets; ▪ There is a high degree of estimation uncertainty, and significant judgements and assumptions are applied in estimating the ECL model on advances to customers; ▪ Economic scenario forecasts used to estimate the ECL on advances to customers require subjective management judgement to reflect the current macroeconomic environment. 1. Modelled ECL impairment loss ▪ The ECL is calculated on a modelled basis which incorporates observable data, assumptions and estimations. The development and execution of these model requires significant management judgement, including estimation of the probability of default (PD); exposure at default (EAD) and loss given default (LGD) model parameters.	The following audit procedures, amongst others, were executed with the involvement of our internal quantitative specialists: ▪ We obtained an understanding of management's process over credit origination, credit monitoring and credit remediation and tested the relevant controls identified within these processes. In particular we have focused on the following areas of significant judgement and estimation which required the use of specialists: Modelled ECL impairment loss ▪ We assessed the design and implementation of the ECL model, including assessing the significant assumptions applied with reference to the requirements of IFRS 9, <i>Financial instruments</i> and have tested the operating effectiveness of management's ECL modelling controls around the assumptions used in determining the probability of default (PD), exposure at default (EAD) and loss given default (LGD) parameters included in the model. ▪ As part of our challenger model testing approach, we reperformed the model calculations using assumptions as per the model documentation, and recalculated the PD, EAD and LGD parameters, to test the accuracy of the ECL calculations. ▪ We compared the reperformed ECL impairments to the Company's ECL impairments per stage. ▪ We tested the completeness and accuracy of data inputs into the model by tracing a sample of data inputs back to information sourced by management from internal systems.

2. Estimation and incorporation of multiple forward-looking macroeconomic scenarios and weightings into the ECL calculation These scenario forecasts are developed by the Group and require management judgement, given the uncertain macroeconomic environment, and the complexity of incorporating these scenario forecasts and probability weightings into the estimation of ECL. The judgement relates to the macroeconomic factors considered which include the Namibia CPI, Namibia GDP and Namibia Unemployment Rate.	Estimation and incorporation of multiple forward-looking macroeconomic scenarios and weightings into the ECL calculation - We assessed the design and implementation and tested the operating effectiveness of controls over the approval of macroeconomic forecasts used within the model. - We assessed the appropriateness of the macroeconomic scenario forecasts and probability weightings by benchmarking these against external evidence and economic data. - We performed an independent review of the methodology on economic forecasts, which incorporated the estimated economic impacts to assess if the macroeconomic scenario forecasts were correctly incorporated in deriving the LGD.
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Other Information

The directors are responsible for the other information. The other information comprises the company information, the contents and the directors' responsibility statement, which we obtained prior to the date of this auditor's report, and the Letshego Holdings Namibia Integrated Annual Report 2025, which is expected to be made available to us after the date of this report. The other information does not include the consolidated and separate annual financial statements and our auditor's report thereon.

Our opinion on the consolidated and separate annual financial statements does not cover the other information and we do not and will not express an audit opinion or any form of assurance conclusion thereon.

In connection with our audit of the consolidated and separate annual financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated and separate annual financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

If, based on the work we have performed on the other information that we obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the Directors for the Consolidated and Separate Annual Financial Statements

The directors are responsible for the preparation and fair presentation of the consolidated and separate annual financial statements in accordance with IFRS Accounting Standards and the requirements of the Companies Act of Namibia, and for such internal control as the directors determine is necessary to enable the preparation of consolidated and separate annual financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated and separate annual financial statements, the directors are responsible for assessing the group and company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern, and using the going concern basis of accounting unless the directors either intend to liquidate the group and company and/or to cease operations or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Consolidated and Separate Annual Financial Statements

Our objectives are to obtain reasonable assurance about whether consolidated and separate annual financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated and separate annual financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgement and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated and separate annual financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the group and company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the group and company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated and separate annual financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the group and company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated and separate annual financial statements, including the disclosures, and whether the consolidated and separate annual financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the group to express an opinion on the consolidated annual financial statements. We are responsible for the direction, supervision, and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, actions taken to eliminate threats or safeguards applied.



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From the matters communicated with the directors, we determine those matters that were of most significance in the audit of the consolidated and separate annual financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

A handwritten signature in dark ink that reads 'Ernst & Young' in a cursive script.

Ernst & Young Namibia
Registered Accountants and Auditors
Chartered Accountants (Namibia)

Per: Fadzai M. Madzamba
Partner

Windhoek
Namibia

30 April 2026

LETSHEGO HOLDINGS (NAMIBIA) LIMITED
ANNUAL FINANCIAL STATEMENTS
DIRECTORS' REPORT
for the year ended 31 December 2025

The directors present their report to the members, together with the audited consolidated and separate annual financial statements of Letshego Holdings (Namibia) Limited ("the company") and its subsidiaries ("the group") for the financial year ended 31 December 2025.

1. Reporting entity

Letshego Holdings (Namibia) Limited ('LHN') was incorporated in the Republic of Namibia on 24 February 2016.

2. Nature of business

Letshego Holdings (Namibia) Limited is a listed public company, which operates within the Republic of Namibia. Its main business is holding its investment subsidiaries, namely Letshego Bank Namibia Limited ("LBN") and Letshego Micro Financial Services Namibia (Pty) Ltd ("LMFSN"). LHN holds 99.99% of the issued share capital in LBN and 100% of the issued share capital in LMFSN. The Group provides banking and other financial services to Namibian residents.

3. Share capital

There was no change in the authorised and issued share capital of the group or company during the year under review.

4. Dividends

A final ordinary dividend of N\$219.4 million (43.88 cents per share) (2024: N\$181.9 million, 36.38 cents per share) in respect of the year ended 31 December 2024 was paid in June 2025.

An interim ordinary dividend of N\$235.1 million (47.02 cents per share) (2024: N\$199.5 million, 39.89 cents per share) in respect of the year ended 31 December 2025 was declared and paid in November 2025.

A preference share coupon dividend of N\$13.4 million (2024: N\$0) was paid during the year under review to the preference shareholders.

5. Directors and secretary

The following persons were directors during the year under review:

Mansueta-Maria Nakale**	Independent Non-Executive
Ester Kali**	Executive
Karl-Stefan Altmann**	Executive Director (resigned 30 June 2025)
Sven von Blottnitz^*	Independent Non-Executive (resigned 06 March 2025)
Kudzai Chigiji*^	Independent Non-Executive
Richard Ochieng**^	Non-Executive Director
Jerome Mutumba**	Independent Non-Executive Director (resigned 01 October 2025)
Jaco Esterhuyse**	Independent Non-Executive Director (resigned 29 April 2025)
Willem Pretorius**	Executive Director (appointed 25 November 2025)
Christoffer Chipeio**	Independent Non-Executive Director (appointed 02 February 2026)

** Namibian

^^ Motswana

^* German

*^Zimbabwean

Kenyan*^*

The secretary of the company is Evast Kalumbu.

Business address:

18 Schwerinsburg Street
Windhoek
Namibia

Postal address:

P O Box 11600
Windhoek
Namibia

6. Holding company

As at year-end, Letshego Africa Holdings Limited (incorporated in the Republic of Botswana) holds 78.46% of the issued share capital, while Kumwe Investment Holdings Limited holds 12% of the issued share capital. The rest of the issued share capital is held by members of the public (retail investors) as well as corporate entities.

LETSHEGO HOLDINGS (NAMIBIA) LIMITED
ANNUAL FINANCIAL STATEMENTS
DIRECTORS' REPORT (continued)
for the year ended 31 December 2025

7. Financial results

The financial results of the Company and the Group are set out in these financial statements.

8. Borrowing powers

In terms of the Memorandum and Articles of Incorporation, the company has limited borrowing powers.

The total borrowings of the Group at 31 December 2025 are N\$2 637 million (2024: N\$2 927 million). Full details of the borrowings are shown in notes 15 and 16 of the consolidated and separate annual financial statements.

9. Major capital expenditures

The Group made additions to its capital assets of N\$25.9 million (2024: N\$9.0 million) excluding the right-of-use assets during the financial year.

10. Going concern

The directors have satisfied themselves that the Group and the separate company is in a sound financial position and that sufficient borrowing facilities are accessible in order to enable the Group and company to meet its foreseeable cash requirements. In addition, there has been no material change in the markets in which the Group and the separate company operates and it has the necessary skills to continue operations. On this basis the directors consider that the Group and the separate company has adequate resources to continue operating for the foreseeable future and therefore deem it appropriate to adopt the going concern basis in preparing the Group's and company's financial statements for this reporting year.

11. Investment in subsidiaries

Subsidiaries of Letshego Holdings (Namibia) Limited	Number of shares held	Issued ordinary share capital and premium N\$'000	Effective holding 2025 %	Effective holding 2024 %
Letshego Bank (Namibia) Limited	999,994	100	99.9	99.9
Letshego Micro Financial Services (Namibia) (Pty) Ltd	1,000,000	140,100	100	100
Financial details of subsidiaries	2025 N\$'000	2024 N\$'000	2025 N\$'000	2024 N\$'000
	Aggregate income of subsidiaries before tax		Total investment	
Letshego Bank (Namibia) Limited	120,324	119,896	1,344,154	1,344,154
Letshego Micro Financial Services (Namibia) (Pty) Ltd	270,406	144,964	570,200	570,200

12. Compliance with BID-2

The Group's annual financial statements comply with the Bank of Namibia's Determination On Asset Classification, Suspension of Interest and Provisioning (BID-2).

13. Material post reporting date events

A final dividend of 54.14 cents per ordinary share has been declared since the end of the reporting period.

Please refer to Note 35 for details of other events which are material to the financial affairs of the group and company that have occurred between year-end and the date of approval of the consolidated and separate annual financial statements.

14. Auditors

Ernst & Young Namibia was appointed as external auditor for 2025 with the approval of the shareholders in accordance with the Namibian Companies Act.

LETSHEGO HOLDINGS (NAMIBIA) LIMITED
ANNUAL FINANCIAL STATEMENTS
STATEMENT OF FINANCIAL POSITION
as at 31 December 2025

		Group		Company	
	Notes	31 December 2025 Audited N\$ '000	31 December 2024 Audited N\$ '000	31 December 2025 Audited N\$ '000	31 December 2024 Audited N\$ '000
ASSETS					
Cash and cash equivalents	7	986,380	750,565	1,945	1,891
Government and other securities	8	325,027	601,556	-	-
Other receivables	9.1	61,180	57,668	2,352	2,799
Net insurance contract assets	6	188,133	165,896	122,663	122,507
Intercompany receivable	9.2	130,113	130,401	443,181	439,372
Advances to customers	10	5,438,448	5,385,539	-	-
Current taxation	14.4	-	-	1	-
Investment in subsidiaries	28	-	-	1,914,354	1,914,354
Property, equipment and right-of-use assets	11	43,029	22,151	-	-
Deferred tax assets	14.3	6,697	4,169	-	-
Total assets		7,179,007	7,117,945	2,484,496	2,480,923
LIABILITIES AND EQUITY					
Liabilities					
Deposits due to customers	17	1,620,517	1,302,113	-	-
Trade and other payables	12	77,559	88,353	1,903	3,698
Lease liabilities	13	14,834	9,885	-	-
Borrowings	15	2,619,798	2,899,467	463,180	463,527
Amounts due to parent company	16	17,546	27,517	-	-
Current taxation	14.4	3,295	2,860	-	898
Deferred tax liabilities	14.3	6,998	6,692	318	269
Total liabilities		4,360,547	4,336,887	465,401	468,392
SHAREHOLDERS' EQUITY					
Share capital	18	100	100	100	100
Retained earnings		1,736,173	1,720,194	674,841	668,277
Capital reorganisation reserve	27	701,024	701,024	1,344,154	1,344,154
Statutory credit risk reserve		164,436	142,543	-	-
Equity settled share based payment reserve	19	1,642	2,112	-	-
Total equity attributable to parent		2,603,375	2,565,973	2,019,095	2,012,531
Non-controlling interest	18	215,085	215,085	-	-
Total equity		2,818,460	2,781,058	2,019,095	2,012,531
Total liabilities and equity		7,179,007	7,117,945	2,484,496	2,480,923

LETSHEGO HOLDINGS (NAMIBIA) LIMITED
ANNUAL FINANCIAL STATEMENTS
STATEMENT OF COMPREHENSIVE INCOME
for the year ended 31 December 2025

		Group		Company	
	Notes	31 December 2025 Audited N\$ '000	31 December 2024 Audited N\$ '000	31 December 2025 Audited N\$ '000	31 December 2024 Audited N\$ '000
Interest income calculated using the effective interest method	23	1,106,853	954,227	53,738	59,382
Interest expense calculated using the effective interest method	23	(382,940)	(404,940)	(46,232)	(50,799)
Net interest income	23	723,913	549,287	7,506	8,583
Credit impairment (charge)/recoveries	10	(5,065)	12,148	-	-
Net interest income after impairment		718,848	561,435	7,506	8,583
Insurance revenue	6.3	428,499	433,603	259,326	280,203
Insurance expense	6.3	(118,042)	(159,480)	(73,724)	(86,177)
Net insurance result		310,457	274,123	185,602	194,026
Dividend income	25	-	-	276,085	179,509
Fee income	24	30,505	37,390	-	-
Other income	25	46	65	866	761
Employee benefits	21	(146,969)	(116,230)	(38)	(73)
Other operating expenses	22	(334,974)	(291,960)	(6,759)	(7,685)
Profit before taxation	20	577,913	464,823	463,262	375,121
Taxation	14	(72,098)	(45,982)	(2,198)	(2,459)
Profit for the year		505,815	418,841	461,064	372,662
Other comprehensive income, net of tax		-	-	-	-
Total comprehensive income for the year		505,815	418,841	461,064	372,662
Earnings per ordinary share					
Basic earnings per share (cents)	32	101	84	92	75
Fully diluted earnings per share (cents)	32	101	84	92	75

LETSHEGO HOLDINGS (NAMIBIA) LIMITED
ANNUAL FINANCIAL STATEMENTS
STATEMENT OF CHANGES IN EQUITY
for the year ended 31 December 2025

	Share capital NS '000	Equity settled share based payment reserve NS '000	Statutory credit risk reserve NS '000	Retained earnings NS '000	Capital reorganisation reserve NS '000	Ordinary shareholders' reserve NS '000	Non-controlling interest ¹ NS '000	Total equity NS '000
GROUP								
As at 1 January 2025	100	2,112	142,543	1,720,194	701,024	2,565,973	215,085	2,781,058
Total comprehensive income for the year								
Profit for the year	-	-	-	505,815	-	505,815	-	505,815
Other comprehensive income for the year	-	-	-	-	-	-	-	-
Transactions with equity holders, recorded directly in equity								
Ordinary share dividend declared and paid	-	-	-	(454,500)	-	(454,500)	-	(454,500)
Preference share coupon declared and paid	-	-	-	(13,443)	-	(13,443)	-	(13,443)
Transfer between reserves	-	-	21,893	(21,893)	-	-	-	-
Share based payment transactions	-	(470)	-	-	-	(470)	-	(470)
As at 31 December 2025	100	1,642	164,436	1,736,173	701,024	2,603,375	215,085	2,818,460
As at 1 January 2024	100	2,079	110,341	1,714,905	701,024	2,528,449	215,085	2,743,534
Total comprehensive income for the year								
Profit for the year	-	-	-	418,841	-	418,841	-	418,841
Other comprehensive income for the year	-	-	-	-	-	-	-	-
Transactions with equity holders, recorded directly in equity								
Ordinary share dividend declared and paid	-	-	-	(381,350)	-	(381,350)	-	(381,350)
Transfer between reserves	-	-	32,202	(32,202)	-	-	-	-
Share based payment transactions	-	33	-	-	-	33	-	33
As at 31 December 2024	100	2,112	142,543	1,720,194	701,024	2,565,973	215,085	2,781,058
COMPANY								
As at 1 January 2025	100	-	-	668,277	1,344,154	2,012,531	-	2,012,531
Total comprehensive income for the year								
Profit for the year	-	-	-	461,064	-	461,064	-	461,064
Other comprehensive income for the year	-	-	-	-	-	-	-	-
Transactions with equity holders, recorded directly in equity								
Ordinary share dividend declared and paid	-	-	-	(454,500)	-	(454,500)	-	(454,500)
As at 31 December 2025	100	-	-	674,841	1,344,154	2,019,095	-	2,019,095
As at 1 January 2024	100	-	-	676,965	1,344,154	2,021,219	-	2,021,219
Total comprehensive income for the year								
Profit for the year	-	-	-	372,662	-	372,662	-	372,662
Other comprehensive income for the year	-	-	-	-	-	-	-	-
Transactions with equity holders, recorded directly in equity								
Ordinary share dividend declared and paid	-	-	-	(381,350)	-	(381,350)	-	(381,350)
As at 31 December 2024	100	-	-	668,277	1,344,154	2,012,531	-	2,012,531
Notes	18	19			27			

¹ The Non-controlling interest relates to the preference shareholders who do not share in the profit. As at 31 December 2025, the balance is made up of NS\$215,084,843 irredeemable, non cumulative preference shares (2024: NS\$215,084,843).

LETSHEGO HOLDINGS (NAMIBIA) LIMITED
ANNUAL FINANCIAL STATEMENTS
STATEMENT OF CASH FLOWS
for the year ended 31 December 2025

		Group		Company	
	Notes	31 December 2025 Audited N\$ '000	31 December 2024 Audited N\$ '000	31 December 2025 Audited N\$ '000	31 December 2024 Audited N\$ '000
CASH FLOWS FROM OPERATING ACTIVITIES					
Profit before taxation		577,913	464,823	463,262	375,121
Adjusted for:					
- Net interest income	23	(723,913)	(549,287)	(7,506)	(8,583)
- Dividend income	25	-	-	(276,085)	(179,509)
- Depreciation	11	16,485	12,310	-	-
- Impairment allowance on advances		(5,073)	(24,585)	-	-
- Unrealized foreign exchange (gain)/loss	22	(145)	574	-	-
- Equity settled share based payment transactions	19	(470)	33	-	-
Movement in advances to customers		(47,836)	(620,647)	-	-
Movement in other receivables		(3,512)	(1,605)	447	(1,601)
Movement in Net insurance contract assets		(22,237)	(21,899)	(156)	(23,267)
Movement in trade and other payables		(10,794)	18,026	(1,795)	1,395
Movement in customer deposits	17	318,404	474,135	-	-
		98,822	(248,122)	178,167	163,556
Interest received		1,025,307	827,929	44	349
Interest paid - customer deposits		(87,310)	(71,707)	-	-
Tax (paid)/refund	14.4	(73,886)	18,178	(3,048)	(1,200)
Net cash flow from operating activities		962,933	526,278	175,163	162,705
CASH FLOWS FROM INVESTING ACTIVITIES					
Purchase of property and equipment (excluding to right-of-use assets)	11	(25,888)	(8,973)	-	-
Interest received on loans to related parties		17,291	18,600	17,291	18,600
Interest received - government and other securities		66,557	91,452	-	-
Amounts received from intercompany receivable		-	-	186,580	490,022
Amounts advanced from intercompany receivable		-	-	(153,986)	(421,822)
Amounts received from parent company		-	74,167	-	74,167
Amounts advanced to parent company		-	(100,000)	-	(100,000)
Purchase of investment in securities		(265,208)	(262,159)	-	-
Redemption of investment in securities		262,159	322,871	-	-
Dividend received		-	-	276,085	179,509
Net cash generated in investing activities		54,911	135,958	325,970	240,476
CASH FLOWS FROM FINANCING ACTIVITIES					
Ordinary share dividend paid		(454,500)	(381,350)	(454,500)	(381,350)
Preference share coupon paid		(13,443)	-	-	-
Borrowings received	33	461,000	710,000	200,000	260,000
Borrowings repaid	33	(721,910)	(906,403)	(200,000)	(231,000)
Amounts received from assets held to hedge long-term borrowings	33	244,466	238,012	-	-
Interest received on assets held to hedge long-term borrowings	33	9,432	25,071	-	-
Interest paid - borrowings	23	(289,375)	(344,650)	(46,579)	(50,850)
Interest paid - lease liabilities	13, 23	(1,150)	(757)	-	-
Amounts received from parent company	33	-	3,754	-	-
Repayment of amounts due to parent company	33	(9,971)	-	-	-
Principal element of lease payments	33	(6,578)	(6,197)	-	-
Net cash utilised in financing activities		(782,029)	(662,520)	(501,079)	(403,200)
Net movement in cash and cash equivalents		235,815	(284)	54	(19)
Movement in cash and cash equivalents					
At the beginning of the year		750,565	750,849	1,891	1,910
Movement during the year		235,815	(284)	54	(19)
At the end of the year	7	986,380	750,565	1,945	1,891

1. Reporting entity

Letshego Holdings (Namibia) Limited is a Company domiciled in Namibia. The address of the Company's registered office is 18 Schwerinsburg Street, Windhoek, Namibia. The consolidated and separate annual financial statements of Letshego Holdings Namibia Limited as at and for the year ended 31 December 2025 comprise the Company and the interest in its two subsidiaries, namely, Letshego Bank (Namibia) Limited and Letshego Micro Financial Services (Namibia) (Pty) Ltd. The Group is primarily engaged in the provision of banking and other financial services to members of the public.

2. Basis of preparation

a) The consolidated and separate annual financial statements have been prepared on a historical cost basis. The principal accounting policies applied in the preparation of these consolidated and separate annual financial statements are set out below. These policies have been consistently applied to all the periods presented. New accounting policies were adopted in the current year, please see note 4 for more details.

b) **Statement of compliance**

The annual financial statements have been prepared in accordance, and comply in all material respects, with IFRS Accounting Standards and the requirements of the Namibian Companies Act.

c) **Functional and presentation currency**

These financial statements are presented in Namibia Dollar, which is the Group's and Company's functional currency and are rounded to the nearest 1000 Namibia Dollar.

d) **Going concern**

As stated in the directors' responsibility section, the annual financial statements have been prepared on a going concern basis which contemplates the continuity of normal business activity and the realisation of assets and settlement of liabilities in the normal course of business.

e) **Key assumptions and critical judgements**

The preparation of financial statements in conformity with IFRS Accounting Standards requires management to make judgments, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets and liabilities, income and expenses. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making judgments about carrying amounts of assets and liabilities that are not apparent from other sources.

Actual results may differ from these estimates. The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimates are revised if the revision affects only that period or in the period of the revision and the future periods if the revision affects both current and future periods

Impairment of advances to customers

The measurement of the expected credit loss allowance for financial assets measured at amortised cost is an area that requires the use of complex models and significant assumptions about future economic conditions and credit behavior (e.g. the likelihood of customers defaulting and the resulting losses). Explanation of the inputs, assumptions and estimation techniques used in measuring ECL is further detailed in Note 5.1.1, which also sets out key sensitivities of the ECL to changes in these elements.

A number of significant judgements are also required in applying the accounting requirements for measuring ECL, such as

- Determining criteria for significant increase in credit risk;
- Choosing appropriate models and assumptions for the measurement of ECL;
- Establishing the number and relative weightings of forward-looking scenarios for each type of product/market and the associated ECL; and
- Establishing groups of similar financial assets for the purposes of measuring ECL.

Detailed information about the judgements and estimates made by the Group in the above areas is set out in Note 5.1.1.

Current and deferred taxation

Judgement is required in determining the provision for income taxes due to the complexity of legislation in which the Group and company operates. The Group and company recognises liabilities for anticipated tax issues based on estimates of whether additional taxes will be due. Where the final tax outcome of these matters is different from the amounts that were initially recorded, such differences will impact the income tax and deferred tax provisions in the period in which such determination is made.

Effective Interest Rate (EIR) method

The Group's EIR methodology, as explained in Note 3.f), recognises interest income using a rate of return that represents the best estimate of a constant rate of return over the expected behavioral life of loans and deposits and recognises the effect of potentially different interest rates charged at various stages and other characteristics of the product life cycle. This estimation, by nature, requires an element of judgement regarding the expected behaviour and life-cycle of the instruments, as well expected changes to the base rate and other fee income/expense that are integral parts of the instrument.

Insurance contracts

The Group has cell captive insurance arrangements. Cash flows arising from insurance contracts usually involve a high degree of uncertainty regarding the timing and amount of a claim. In addition, there may be changes to the assumptions made about the insurance business as a result of changes in policyholder behaviour. The Group relies on the expertise of its insurers, who manage the cell captive entities, to determine the present value of insurance cash flows and ultimate cost of outstanding claims through the use of a range of standard actuarial techniques. The insurance experts apply judgements in determining the inputs used in the methodology employed to determine expected future cash flows, discount rates and risk premiums (where applicable) and resultant insurance contra assets and liabilities relating to the cell captive arrangements. The Group and company applies the PAA to simplify the measurement of insurance contracts. When measuring liabilities for remaining coverage, the PAA is broadly similar to the Company's previous accounting treatment under IFRS 4. Refer to Note 6 for the carrying amount of the Group's insurance contracts at the end of the reporting period.

3. Material accounting policy information

The accounting policies set out below have been applied consistently to all years presented in these financial statements.

a) Basis of consolidation

Interest in subsidiaries

The consolidated financial statements incorporate the financial statements of the Company and entities (including structured entities) controlled by the Company and its subsidiaries. Control is achieved when the Company:

- has power over the investee;
- is exposed, or has rights, to variable returns from its investment with the investee; and
- has the ability to use its power to affect its returns.

The Company reassesses whether or not it controls an investee if facts and circumstances indicate that there are changes to one or more of the three elements of control listed above.

Consolidation of a subsidiary begins when the Company obtains control over the subsidiary and ceases when the Company loses control of the subsidiary. Specifically, income and expenses of a subsidiary acquired or disposed of during the year are included in the consolidated statement of profit or loss and other comprehensive income from the date the Company gains control until the date when the Company ceases to control the subsidiary.

The acquisition method of accounting is used to account for all business combinations meeting the definition of a business. A business is defined as an integrated set of activities and assets that are capable of being conducted and managed for the purpose of providing a return. It is presumed that a business exists if goodwill is present in the acquired set of assets and activities. Evidence to the contrary would need to overcome this presumption. The consideration transferred for the acquisition comprises the:

- fair values of the assets transferred
- liabilities incurred to or assumed from the former owners of the acquired business
- equity interests issued by the group
- fair value of any asset or liability resulting from a contingent consideration arrangement, and
- fair value of any pre-existing equity interest in the subsidiary.

Identifiable assets acquired and liabilities and contingent liabilities assumed in a business combination are, with limited exceptions, measured initially at their fair values at the acquisition date. The Group recognises any non-controlling interest in the acquired entity on an acquisition-by-acquisition basis either at fair value or at the non-controlling interest's proportionate share of the acquired entity's net identifiable assets.

Contingent consideration is classified either as equity, financial asset or a financial liability. Such amounts classified as a financial asset or financial liability are subsequently re-measured to fair value with changes in fair value recognised in profit or loss.

Acquisition-related costs are expensed as incurred.

The excess of the sum of the consideration transferred, the amount of any non-controlling interest in the acquired entity, and the acquisition-date fair value of any previous equity interest in the acquired entity over the fair value of the net identifiable assets acquired is recorded as goodwill.

If those amounts are less than the fair value of the net identifiable assets of the business acquired, the difference is recognised directly in profit or loss as a bargain purchase (negative goodwill).

Where settlement of any part of cash consideration is deferred, the amounts payable in the future are discounted to their present value as at the date of exchange. The discount rate used is the entity's incremental borrowing rate, being the rate at which a similar borrowing could be obtained from an independent financier under comparable terms and conditions.

If the business combination is achieved in stages, the acquisition date carrying amount of the acquirer's previously held equity interest in the acquire is re-measured to fair value at the acquisition date. Any gains or losses arising from such remeasurement are recognised in profit or loss.

Profit or loss and each component of other comprehensive income are attributed to the owners of the Company and to the non-controlling interests. Total comprehensive income of subsidiaries is attributed to the owners of the Company and to the non-controlling interests even if this results in the non-controlling interests having a deficit balance.

When necessary, adjustments are made to the financial statements of subsidiaries to bring their accounting policies into line with the Group's accounting policies.

All intragroup assets and liabilities, equity, income, expenses and cash flows relating to transactions between members of the Group are eliminated in full on consolidation.

Capital re-organisation reserve accounting

In a capital reorganisation, the new company's consolidated financial statements include the existing entity's full results (including comparatives), even though the reorganisation may have occurred part of the way through the year. This reflects the view that the transaction involves two entities controlled by the same controlling party – the financial statements reflect the numbers from the perspective of that party and they reflect the period over which that party has had control.

b) Foreign currency transactions

Transactions in foreign currencies are translated to Namibia Dollar at the foreign exchange rate ruling at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies at the reporting date are translated to Namibia Dollar at the foreign exchange rate applicable for settlement as at that date. The foreign currency gain or loss on the monetary items is the difference between amortised cost in the functional currency at the beginning of the period, adjusted for the effective interest and payments during the period, and the amortised cost in the foreign currency translated at the exchange rate at the end of the period. Non-monetary assets and liabilities denominated in foreign currencies, which are stated at historical cost, are translated to Namibia Dollar at the foreign exchange rate ruling at the date of transaction. Non-monetary assets and liabilities denominated in foreign currencies that are stated at fair value are translated to Namibia Dollar at foreign exchange rates ruling at the dates the fair values were determined. Differences arising on settlement or translation of monetary items are recognised in profit or loss. The gain or loss arising on translation of non-monetary items measured at fair value is treated in line with the recognition of the gain or loss on the change in fair value of the item (i.e., translation differences on items whose fair value gain or loss is recognised in OCI or profit or loss are also recognised in OCI or profit or loss, respectively).

c) Revenue recognition

Revenue comprises interest income and non-interest income.

i) Interest income

Interest income is recognised in profit or loss at amortised cost using the effective interest method

Administration fees on loans granted and commission paid to sales agents

Administration fees on loans granted and commission paid to sales agents are charged upfront and capitalised into the loan. These fees are primarily based on the cost of granting the loan to the individual. In accordance with IFRS 9, these administration fees on loans granted and commission paid to sales agents are considered an integral part of the loan agreement and are therefore recognised as an integral part of the effective interest rate and are accounted for over the shorter of the original contractual term and the actual term of the loan using the effective interest rate method.

The effective interest method is a method of calculating the amortised cost of a financial asset or a financial liability and of allocating the interest income or interest expense over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument to the net carrying amount of the financial asset or financial liability.

When calculating the effective interest rate, the Group and company estimates cash flows considering all contractual terms of the financial instrument but does not consider future credit losses. The calculation includes all fees and administration charges paid or received between parties to the contract that are an integral part of the effective interest rate, transaction costs and all other premiums or discounts. Once a financial asset or a collection of similar financial assets has been written down as a result of an impairment loss, interest income is recognised using the original effective interest rate to discount the future cash flows for the purpose of measuring the impairment loss.

Interest income from cash and cash equivalents is earned on the effective interest method at the agreed interest rate with the respective financial institution.

3. Material accounting policy information (continued)

c) Revenue recognition (continued)

ii) Fee income

Fees are measured based on consideration specified in a contract with a customer and exclude amounts collected on behalf of third parties. Fees are recognised on an accrual basis when the service has been rendered / control over a good or service has been transferred to the customer.

The following table provides information about the nature and timing of the satisfaction of performance obligations in contracts with customers, including significant payment terms, and the related revenue recognition policies.

Type of service	Nature and timing of satisfaction of performance obligations, including significant payment terms	Revenue recognition under IFRS 15
Retail banking and microlending services	The Group provides banking services to retail and corporate customers, including account management, provision of overdraft facilities and servicing fees. Where applicable, fees for ongoing account management are charged to the customer's account on a monthly basis. The Group sets the rates on an annual basis. Transaction-based fees for interchange and overdrafts are charged to the customer's account when the transaction takes place. Where applicable, servicing fees are charged on a monthly basis and are based on fixed rates reviewed annually by the Group. There is no financing component.	Revenue from account service and servicing fees is recognised over time as the service is provided. Revenue related to transactions is recognised at the point in time when the transaction takes place. Non-refundable up-front fees are recognised as revenue over the period for which a customer is expected to continue receiving the service or utilising the facility.

iii) Dividend income

Dividends are recognised in profit in the period in which they are declared. Any dividends declared after the end of the reporting period and before the consolidated financial statements are authorised for issue, are disclosed in the subsequent events note.

iv) Sundry income

Sundry income are recognised in profit and loss as and when they are earned. Included in sundry income is items such as gain on disposal of fixed assets and other miscellaneous income.

d) Leases

Group and company acting as a lessee

The Group leases various office buildings. Rental contracts are typically made for fixed periods of 3 years to 6 years but may have extension options as described below.

Contracts may contain both lease and non-lease components. The Group and company allocates the consideration in the contract to the lease and non-lease components based on their relative stand-alone prices. However, for leases of real estate for which the group is a lessee, it has elected not to separate lease and non-lease components and instead accounts for these as a single lease component.

Lease terms are negotiated on an individual basis and contain a wide range of different terms and conditions. The lease agreements do not impose any covenants other than the security interests in the leased assets that are held by the lessor. Leased assets may not be used as security for borrowing purposes.

The Group assesses at contract inception whether a contract is, or contains, a lease. That is, if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration. The Group applies a single recognition and measurement approach for all leases, except for short-term leases and leases of low-value assets. The Group recognises lease liabilities to make lease payments and right-of-use assets representing the right to use the underlying assets.

i) Right-of-use assets

The Group recognises right-of-use assets at the commencement date of the lease (i.e., the date the underlying asset is available for use). Right-of-use assets are measured at cost, less any accumulated depreciation and impairment losses, and adjusted for any remeasurement of lease liabilities. The cost of right-of-use assets includes the amount of lease liabilities recognised, initial direct costs incurred, and lease payments made at or before the commencement date less any lease incentives received. Right-of-use assets are depreciated on a straight-line basis over the shorter of the lease term and the estimated useful lives of the assets, as follows:

* Buildings

3 to 6 years

If ownership of the leased asset transfers to the Group at the end of the lease term or the cost reflects the exercise of a purchase option, depreciation is calculated using the estimated useful life of the asset. The right-of-use assets are also subject to impairment.

ii) Lease liabilities

At the commencement date of the lease, the Group recognises lease liabilities measured at the present value of lease payments to be made over the lease term. The lease payments include fixed payments (including in-substance fixed payments) less any lease incentives receivable, variable lease payments that depend on an index or a rate, and amounts expected to be paid under residual value guarantees. The lease payments also include the exercise price of a purchase option reasonably certain to be exercised by the Group and payments of penalties for terminating the lease, if the lease term reflects the Group exercising the option to terminate.

Variable lease payments that do not depend on an index or a rate are recognised as expenses in the period in which the event or condition that triggers the payment occurs.

In calculating the present value of lease payments, the Group uses its incremental borrowing rate at the lease commencement date because the interest rate implicit in the lease is not readily determinable. After the commencement date, the amount of lease liabilities is increased to reflect the accretion of interest and reduced for the lease payments made. In addition, the carrying amount of lease liabilities is remeasured if there is a modification, a change in the lease term, a change in the lease payments (e.g., changes to future payments resulting from a change in an index or rate used to determine such lease payments) or a change in the assessment of an option to purchase the underlying asset.

The Group's lease liabilities are included in Note 13

iii) Short-term leases and leases of low-value assets

The Group applies the short-term lease recognition exemption to its short-term leases of property, machinery and equipment (i.e., those leases that have a lease term of 12 months or less from the commencement date and do not contain a purchase option). It also applies the lease of low-value assets recognition exemption to leases of office equipment that are considered to be low value. Lease payments on short-term leases and leases of low-value assets are recognised as expense on a straight-line basis over the lease term.

Extension and termination options

Extension and termination options are included in a number of property and equipment leases across the Group. These are used to maximise operational flexibility in terms of managing the assets used in the Group's operations. The majority of extension and termination options held are exercisable only by the Group and not by the respective lessor.

3. Material accounting policy information (continued)

e) Taxation

Income tax expense comprises current and deferred tax. Current tax and deferred tax are recognised in the profit or loss, except to the extent that it relates to items recognised directly in equity or other comprehensive income.

i) Current taxation

Current taxation is the expected tax payable or receivable on the taxable income or loss for the year, using tax rates enacted or substantively enacted at the reporting date, and any adjustment to tax payable in respect of previous periods. Taxable income is determined by adjusting the profit before taxation for items which are non-taxable or disallowed in terms of tax legislation.

Current tax is charged or credited to profit or loss, except to the extent that it relates to items charged or credited directly to the statement of changes in equity, in which case the tax is also dealt with in equity.

ii) Deferred taxation

Deferred taxation is provided using the statement of financial position liability method for all temporary differences arising between the tax bases of assets and liabilities and their carrying amounts for financial reporting purposes. Deferred tax is measured at the tax rates that are expected to be applied to temporary differences when they reverse, based on laws that have been enacted or substantively enacted by the reporting date.

The principal temporary differences arise from depreciation on property, equipment and right-of-use assets, allowances/provisions for originated loans, deferred fees on borrowings, provisions for the equity settled share based payments scheme, prepayments, deferred expenses, lease liabilities, assessed losses, leave pay provision, bonus provision, other payroll related provisions and EIR adjustment. Deferred tax assets are recognised to the extent that it is probable that future taxable profits will be available against which the unused tax losses can be utilised.

Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realised.

Unrecognised deferred tax assets are reassessed at each reporting date and recognized to the extent that it has become probable that future taxable profits will be available against which they can be used.

Deferred tax liabilities are recognised for all taxable temporary differences. Deferred tax assets and liabilities are offset if there is a legally enforceable right to offset current tax liabilities and assets, and they relate to taxes levied by the same tax authority on the same taxable entity, or on different tax entities, but they intend to settle current tax liabilities and assets on a net basis and their tax assets and liabilities will be realised simultaneously.

f) Financial assets and liabilities

Measurement methods

Amortised cost and effective interest rate

The amortised cost is the amount at which the financial asset or financial liability is measured at initial recognition minus the principal repayments, plus or minus the cumulative amortisation using the effective interest method of any difference between that initial amount and the maturity amount and, for financial assets, adjusted for any loss allowance.

The effective interest rate is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial asset or financial liability to the gross carrying amount of a financial asset (i.e. its amortised cost before any impairment allowance) or to the amortised cost of a financial liability. The calculation does not consider expected credit losses and includes transaction costs, premiums or discounts and fees and points paid or received that are integral to the effective interest rate, such as origination fees. For purchased or originated credit-impaired ('POCI') financial assets – assets that are credit-impaired (see definition on Note 6.1.1) at initial recognition – the Group calculates the credit-adjusted effective interest rate, which is calculated based on the amortised cost of the financial asset instead of its gross carrying amount and incorporates the impact of expected credit losses in estimated future cash flows.

When the Group revises the estimates of future cash flows, the carrying amount of the respective financial assets or financial liability is adjusted to reflect the new estimate discounted using the original effective interest rate. Any changes are recognised in profit or loss.

Interest income

Interest income is calculated by applying the effective interest rate to the gross carrying amount of financial assets, except for:

(a) POCI financial assets, for which the original credit-adjusted effective interest rate is applied to the amortised cost of the financial asset.

(b) Financial assets that are not 'POCI' but have subsequently become credit-impaired (or 'Stage 3'), for which interest revenue is calculated by applying the effective interest rate to their amortised cost (i.e. net of the expected credit loss provision).

Initial recognition and measurement

Financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions of the instrument. Regular way purchases and sales of financial assets are recognised on trade-date, the date on which the Group commits to purchase or sell the asset.

At initial recognition, the Group measures a financial asset or financial liability at its fair value plus or minus, in the case of a financial asset or financial liability not at fair value through profit or loss, transaction costs that are incremental and directly attributable to the acquisition or issue of the financial asset or financial liability, such as fees and commissions. Transaction costs of financial assets and financial liabilities carried at fair value through profit or loss are expensed in profit or loss.

When the fair value of financial assets and liabilities differs from the transaction price on initial recognition, the entity recognises the difference as follows:

(a) When the fair value is evidenced by a quoted price in an active market for an identical asset or liability (i.e. a Level 1 input) or based on a valuation technique that uses only data from observable markets, the difference is recognised as a gain or loss in the Statement of Comprehensive Income (SCI).

(b) In all other cases, the difference is deferred and the timing of recognition of deferred day one profit or loss is determined individually. It is either amortised over the life of the instrument, deferred until the instrument's fair value can be determined using market observable inputs, or realised through settlement.

3. Material accounting policy information (continued)

f) Financial assets and liabilities (continued)

Measurement methods (continued)

i) Financial assets

1. Classification and subsequent measurement

The Group and company classifies its financial assets in the following measurement categories:

- Fair value through profit or loss (FVPL); or
- Amortised cost.

The classification requirements for debt and equity instruments are described below:

The classification of financial assets and financial liabilities depends on the nature and purpose of the financial instrument and is determined at the time of initial recognition.

Debt instruments

Debt instruments are those instruments that meet the definition of a financial liability from the issuer's perspective, such as loans, government and corporate bonds and trade receivables purchased from clients in factoring arrangements without recourse.

Classification and subsequent measurement of debt instruments depend on:

- (i) the Group's and company's business model for managing the asset; and
- (ii) the cash flow characteristics of the asset.

Based on these factors, the Group and company classifies its debt instruments into one of the following three measurement categories:

- *Amortised cost:* Assets that are held for collection of contractual cash flows where those cash flows represent solely payments of principal and interest ('SPPI'), and that are not designated at FVPL, are measured at amortised cost. The carrying amount of these assets is adjusted by any expected credit loss allowance recognised and measured as described in Note 5.1.1. Interest income from these financial assets is included in 'Interest and similar income' using the effective interest rate method.

Debt instruments

Business model: the business model reflects how the Group and company manages the assets in order to generate cash flows. That is, whether the Group's and company's objective is solely to collect the contractual cash flows from the assets or is to collect both the contractual cash flows and cash flows arising from the sale of assets. If neither of these is applicable (e.g. financial assets are held for trading purposes), then the financial assets are classified as part of 'other' business model and measured at FVPL. Factors considered by the Group and company in determining the business model for a Group of assets include past experience on how the cash flows for these assets were collected, how the asset's performance is evaluated and reported to key management personnel, how risks are assessed and managed and how managers are compensated. For example, the Group's business model for the advances book is to hold to collect contractual cash flows, with no intention to sell these loans under securitisation or similar arrangements.

SPPI: Where the business model is to hold assets to collect contractual cash flows or to collect contractual cash flows and sell, the Group and company assesses whether the financial instruments' cash flows represent solely payments of principal and interest (the 'SPPI test'). In making this assessment, the Group considers whether the contractual cash flows are consistent with a basic lending arrangement i.e. interest includes only consideration for the time value of money, credit risk, other basic lending risks and a profit margin that is consistent with a basic lending arrangement. Where the contractual terms introduce exposure to risk or volatility that are inconsistent with a basic lending arrangement, the related financial asset is classified and measured at fair value through profit or loss. Financial assets with embedded derivatives are considered in their entirety when determining whether their cash flows are solely payment of principal and interest.

Equity instruments

Equity instruments are instruments that meet the definition of equity from the issuer's perspective; that is, instruments that do not contain a contractual obligation to pay and that evidence a residual interest in the issuer's net assets. Examples of equity instruments include basic ordinary shares.

The Group and company subsequently measures all equity investments at fair value through profit or loss, except where the Group and company management has elected, at initial recognition, to irrevocably designate an equity investment at fair value through other comprehensive income. The Group's and company's policy is to designate equity investments as FVOCI when those investments are held for purposes other than to generate investment returns. When this election is used, fair value gains and losses are recognised in OCI and are not subsequently reclassified to profit or loss, including on disposal. Impairment losses (and reversal of impairment losses) are not reported separately from other changes in fair value. Dividends, when representing a return on such investments, continue to be recognised in profit or loss as other income when the Group's and company's right to receive payments is established.

Gains and losses on equity investments at FVPL are included in the 'other operating income' line in the statement of profit or loss.

2. Impairment

The Group assesses on a forward-looking basis the expected credit losses ('ECL') associated with its debt instrument assets carried at amortised cost and FVOCI and with the exposure arising from loan commitments and financial guarantee contracts. The Group recognises a loss allowance for such losses at each reporting date. The measurement of ECL reflects:

- An unbiased and probability-weighted amount that is determined by evaluating a range of possible outcome
- The time value of money; and
- Reasonable and supportable information that is available without undue cost or effort at the reporting date about past events, current conditions and forecasts of future economic conditions.

Note 5.1.1 provides more detail of how the expected credit loss allowance is measured.

3. Material accounting policy information (continued)

f) Financial assets and liabilities

Measurement methods

Write-off

The Group and Company writes off a loan or an investment in debt securities, partially or fully, and any related provision for impairment loss, when it is determined that there is no realistic prospect for recovery. This is generally the case when the Group and company determines that the borrower does not have assets or sources of income that could generate sufficient cash flows to repay the amounts subject to the write-off.

The Group write off loan balances, and any related allowances for impairment losses, when there is determination that the loan is uncollectible. This determination is reached after considering information such as the occurrence of significant changes in the borrower's financial position such that the borrower can no longer pay the obligation or that proceeds from collateral will not be sufficient to pay back the entire exposure. All workable written off accounts are fully followed up for recovery through internal debt collection and third party collection partners. The Group writes off an account 90 days after 12 payments in arrears. Write off point analysis was done in view of write off being a derecognition under IFRS 9 and this resulted in no change in policy.

3. Modification of loans

When the Group renegotiates or otherwise modifies the contractual cash flows of loans to customers, the Group and company assesses whether or not the new terms are substantially different to the original terms. The Group does this by considering, among others, the following factors:

- If the borrower is in financial difficulty, whether the modification merely reduces the contractual cash flows to amounts the borrower is expected to be able to pay.
- Whether any substantial new terms are introduced, such as a profit share/equity-based return that substantially affects the risk profile of the loan.
- Significant extension of the loan term when the borrower is not in financial difficulty.
- Significant change in the interest rate.
- Change in the currency the loan is denominated in.
- Insertion of collateral, other security or credit enhancements that significantly affect the credit risk associated with the loan.

If the terms are substantially different, the Group derecognises the original financial asset and recognises a 'new' asset at fair value and recalculates a new effective interest rate for the asset. The date of renegotiation is consequently considered to be the date of initial recognition for impairment calculation purposes, including for the purpose of determining whether a significant increase in credit risk has occurred. However, the Group also assesses whether the new financial asset recognised is deemed to be credit-impaired at initial recognition, especially in circumstances where the renegotiation was driven by the debtor being unable to make the originally agreed payments. Differences in the carrying amount are also recognised in profit or loss as a gain or loss on derecognition.

If the terms are not substantially different, the renegotiation or modification does not result in derecognition, and the Group recalculates the gross carrying amount based on the revised cash flows of the financial asset and recognises a modification gain or loss in profit or loss. The new gross carrying amount is recalculated by discounting the modified cash flows at the original effective interest rate (or credit-adjusted effective interest rate for purchased or originated credit-impaired financial assets). The difference between the new gross carrying amount and the original gross carrying amount is recognised as a modification gain or loss within credit impairments (for distressed financial asset modifications) or in other gains and losses on financial instruments within other operating income (for all other modifications).

4. Derecognition other than on a modification

Financial assets, or a portion thereof, are derecognised when the contractual rights to receive the cash flows from the assets have expired, or when they have been transferred and either (i) the Group and company transfers substantially all the risks and rewards of ownership, or (ii) the Group and company neither transfers nor retains substantially all the risks and rewards of ownership and the Group has not retained control.

The Group may enter into transactions where it retains the contractual rights to receive cash flows from assets but assumes a contractual obligation to pay those cash flows to other entities and transfers substantially all of the risks and rewards. These transactions are accounted for as 'pass through' transfers that result in derecognition if the Group and company:

- (i) Has no obligation to make payments unless it collects equivalent amounts from the assets;
- (ii) Is prohibited from selling or pledging the assets; and
- (iii) Has an obligation to remit any cash it collects from the assets without material delay.

Collateral (shares and bonds) furnished by the Group under standard repurchase agreements and securities lending and borrowing transactions are not derecognised because the Group and company retains substantially all the risks and rewards on the basis of the predetermined repurchase price, and the criteria for derecognition are therefore not met. This also applies to certain securitisation transactions in which the Group retains a subordinated residual interest.

When the contractual rights to receive the cash flows from the assets have been transferred, and the Group and company neither transfers nor retains substantially all the risks and rewards of ownership, and the Group has retained control of the transferred assets, the Group applies continuing involvement approach.

Under this approach, the Group continues to recognise the transferred asset to the extent of its continuing involvement and recognise the associated liability, to reflect the rights and obligations retained by the Group. The net carrying amount of the transferred asset and associated liability is: (a) the amortised cost of the rights and obligations retained by the Group, if the transferred asset is measured at amortised cost; or (b) equal to the fair value of the rights and obligations retained by the Group when measured on a stand-alone basis, if the transferred asset is measured at fair value.

ii) Financial liabilities

1. Classification and subsequent measurement

In both the current and prior period, financial liabilities are classified as subsequently measured at amortised cost, except for:

- Financial liabilities at fair value through profit or loss: this classification is applied to derivatives, financial liabilities held for trading (e.g. short positions in the trading booking) and other financial liabilities designated as such at initial recognition. Gains or losses on financial liabilities designated at fair value through profit or loss are presented partially in other comprehensive income (the amount of change in the fair value of the financial liability that is attributable to changes in the credit risk of that liability, which is determined as the amount that is not attributable to changes in market conditions that give rise to market risk) and partially profit or loss (the remaining amount of change in the fair value of the liability). This is unless such a presentation would create, or enlarge, an accounting mismatch, in which case the gains and losses attributable to changes in the credit risk of the liability are also presented in profit or loss;
- Financial liabilities arising from the transfer of financial assets which did not qualify for derecognition or when the continuing involvement approach applies. When the transfer of financial asset did not qualify for derecognition, a financial liability is recognised for the consideration received for the transfer. In subsequent periods, the Group recognises any expense incurred on the financial liability; when continuing involvement approach applies, see Note 5 and
- Financial guarantee contracts and loan commitments.

2. Derecognition

Financial liabilities are derecognised when they are extinguished (i.e. when the obligation specified in the contract is discharged, cancelled or expires).

The exchange between the Group and its original lenders of debt instruments with substantially different terms, as well as substantial modifications of the terms of existing financial liabilities, are accounted for as an extinguishment of the original financial liability and the recognition of a new financial liability. The terms are substantially different if the discounted present value of the cash flows under the new terms, including any fees paid net of any fees received and discounted using the original effective interest rate, is at least 10% different from the discounted present value of the remaining cash flows of the original financial liability. In addition, other qualitative factors, such as the currency that the instrument is denominated in, changes in the type of interest rate, new conversion features attached to the instrument and change in covenants are also taken into consideration. If an exchange of debt instruments or modification of terms is accounted for as an extinguishment, any costs or fees incurred are recognised as part of the gain or loss on the extinguishment. If the exchange or modification is not accounted for as an extinguishment, any costs or fees incurred adjust the carrying amount of the liability and are amortised over the remaining term of the modified liability.

3. Material accounting policy information (continued)

f) Financial assets and liabilities

Measurement methods

i) Financial liabilities (continued)

iii) Offsetting

Financial assets and financial liabilities are set off and the net amount presented in the statement of financial position when, and only when, the Group and company has a legal right to set off the recognised amounts and intends either to settle on a net basis or to realise the asset and settle the liability simultaneously

iv) Cash and cash equivalents

Cash and cash equivalents include notes and coins on hand, restricted balances held with the Central Bank and highly liquid financial assets with maturities of three months or less from the acquisition date that are subject to an insignificant risk of change in their fair value, and are used by the Group and company in the management of its short-term commitments. Cash and cash equivalents are carried at amortised cost in the statement of financial position

v) Other receivables

Financial instruments

Other receivables comprise prepayments, deposits and sundry debtors which arise during the normal course of business. Other receivables are classified as current assets when the Group and company obtains control of a resource as a result of past events and from which future economic benefits are expected to flow to the Group and company within the financial year. Other receivables are initially measured at fair value, which include transaction costs. Subsequent to initial recognition, other receivables are measured at amortised cost using the effective interest method, less accumulated impairment losses

Non-financial instruments

Non-financial other receivables comprise of prepayments. Non-financial other receivables are recognised at cost.

vi) Trade and other payables

Trade and other payables are initially recognised at the fair value of the consideration to be paid in future for goods or services that have been received or supplied and invoiced or formally agreed with the supplier. Subsequently these are carried at amortised cost. Trade and other payables that are of a short-term nature are not discounted due to the insignificance of the amortisation charge. Trade and other payables are expected to be settled within twelve months.

g) Property, equipment and right-of-use assets

Property and equipment are measured at cost less accumulated depreciation and any impairment losses. Cost includes expenditure that is directly attributable to the acquisition of the asset. Purchased software that is integral to the functionality of equipment is capitalised as part of equipment.

If the significant parts of an item of property, equipment and right-of-use assets have different useful lives, these items are accounted for as a separate item of property, equipment and right-of-use assets.

Gains and losses on disposal are calculated by the difference between the net disposal proceeds and the carrying amount of the item determined by comparing the revenue obtained with the carrying amount and are recognised within other income in net profit or loss.

Subsequent costs are capitalised only when it is probable that the future economic benefits of expenditure will flow to the Group. Ongoing repairs and maintenance are expensed as they are incurred.

The leasehold improvements are depreciated over the shorter of the lease contract term and their useful lives. The leasehold improvements relate to the improvements that are made in leased properties.

Depreciation is calculated to write-down the cost of items of property, equipment and right-of-use assets, less their estimated residual values, using the straight-line method over the estimated useful life, and it is generally recognised in profit or loss. Qualifying leased assets are depreciated over the shorter of the lease term and their useful lives unless it is reasonably certain that the Group will obtain ownership by the end of the lease term. The estimated useful life of significant items of property, equipment and right-of-use assets are as follows:

Computer equipment	3 years
Furniture and fittings	4 years
Office equipment	5 years
Leasehold improvements	Shorter of useful life or lease term
Motor vehicles	4 years
Right-of-use assets - Buildings	Shorter of useful life or lease term

Depreciation methods, useful lives and residual values are reassessed at each financial year end and adjusted if appropriate.

h) Impairment of non-financial assets

At each reporting date, the Group reviews the carrying value for its non-financial assets to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated. The recoverable amount of an asset is its fair value less cost to sell. An impairment loss is recognised if the carrying amount of an asset exceeds its recoverable amount. When the carrying amount of an asset exceeds its recoverable amount, the asset is considered impaired and is written down to its recoverable amount.

The recoverable amount of an asset is the greater of its value in use and its fair value less cost to sell. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the assets.

i) Employee benefit costs

Defined contribution plan

A defined contribution plan is a post-employment benefit plan under which the entity pays fixed contributions into a separately managed and owned pension fund and will have no legal or constructive obligation to pay further amounts. Obligations for contributions to defined contribution pension plans are recognised as an expense in the profit or loss when they are due in respect of service rendered before the end of the reporting period.

Leave days

Employee entitlements to annual leave are recognised when they accrue to employees. A liability is recognised for the estimated obligation for annual leave as a result of services rendered by employees up to the reporting date.

Employee incentives and bonus schemes

The Group and company also operates an employee incentive and bonus scheme. The provision for employee bonus incentive is based on a predetermined Group and company policy and is recognised in trade and other payables. The accrual for employee bonus incentive is expected to be settled within twelve months.

Short-term benefits

The employees' short-term benefits are expensed as the related service is provided. A liability is recognised by the expected value to be paid if the Group has a current legal or constructive obligation to pay this amount on the basis of past service provided by the employee and if the obligation can be estimated reliably.

j) Share based payment transactions

The Group and company operates an equity-settled conditional Long Term Incentive Plan (LTIP). Conditional share awards are granted to management and key employees. The number of vesting share awards is subject to achievements of certain non-market conditions. The grant date fair value of share awards granted to employees is recognised as an employee expense, with a corresponding increase in equity, over the period in which the employees become conditionally entitled to the share awards.

3. Material accounting policy information (continued)

k) Provisions

Provisions represent liabilities of uncertain timing or amount and are measured at the expenditure or cash outflow required to settle the present obligation.

A provision is recognised if, as a result of a past event, the Group and company has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to the liability

l) Equity

Equity is the residual interest in the assets of the Group after deducting all liabilities of the Group.

All transactions relating to the acquisition and sale or issue of shares in the Group, together with their associated costs, are accounted for in equity.

m) Share capital and reserves

Share capital is recognised at the fair value of the consideration received and any excess amount over the nominal value of shares issued is treated as share premium.

Incremental costs that are directly attributable to the issue of an equity instrument are deducted from the initial measurement of the equity instruments.

n) Statutory credit risk reserve

The statutory credit risk reserve represents the amount by which Bank of Namibia require in addition to the IFRS impairment provision. Changes in this reserve are accounted for as transfers to and from retained earnings as appropriate.

o) Dividends

Dividends on ordinary shares are recognised as a liability in the period in which they are declared and are accounted for as a movement in reserves in the statement of changes in equity. Dividends declared after the statement of financial position date are not recognised as a liability in the statement of financial position.

p) Contingent liabilities

The Group and company recognises a contingent liability where it has a possible obligation from past events, the existence of which will be confirmed only by the occurrence of one or more uncertain events not wholly within the control of the Group and company, or it is not probable that an outflow of resources will be required to settle the obligation, or the amount of the obligation cannot be measured with sufficient reliability

q) Related parties

Related parties comprise directors and key management personnel of the Group and company and companies with common ownership and/or directors.

r) Investment in subsidiaries

In the company, investments in subsidiaries are accounted for at cost less impairment.

s) Insurance arrangements

The Group and company have cell captive insurance arrangements, under which they accept significant insurance risk from its policyholders. These arrangements offer credit life and credit default protection over the Group's loan portfolios. As a general guideline, the Group determines whether it has significant insurance risk, by comparing benefits payable after an insured event with benefits payable if the insured event did not occur. Insurance contracts can also transfer financial risk

A cell captive structure represents an agreement between an insurance entity and the Group to facilitate the writing of insurance business. The Group has entered into agreement with insurance providers under which the insurance provider set up an insurance cell within its legal entity, for example a corporate entity subscribes for a separate class of share. The arrangement provides that all claims arising from insurance contracts written by cell are paid out of the cell's assets, with any profit after deduction of the insurers' fees, allocation taxes and other costs payable to the Group

Level of aggregation

Based on how the Group and the company manage their cell captive insurance arrangements, they disaggregate information to provide disclosure in respect of credit life insurance and credit default insurance.

The Group identifies portfolios by aggregating insurance contracts that are subject to similar risks and managed together. In grouping insurance contracts into portfolios, the Group considers the similarity of risks rather than the specific labelling of product lines. The Group has determined that all contracts within each product line, as defined for management purposes, have similar risks. Therefore, when contracts are managed together, they represent a portfolio of contracts. Some products issued by different entities within the Group are considered as being managed at the issuing entity level. This is because the management of the solvency capital management, which supports the issuance of these contracts, is ringfenced within these entities

Each portfolio is subdivided into groups of contracts to which the recognition and measurement requirements of IFRS 17 are applied.

At initial recognition, the Group segregates contracts based on when they were issued. A cohort contains all contracts that were issued within a 12-month period. Each cohort is then further disaggregated into three groups of contracts:

- Contracts that are onerous on initial recognition
- Contracts that, on initial recognition, have no significant possibility of becoming onerous subsequently
- Any remaining contracts

The determination of whether a contract or a group of contracts is onerous is based on the expectations as at the date of initial recognition, with fulfilment cash flow expectations determined on a probability weighted basis. The Group determines the appropriate level at which reasonable and supportable information is available to assess whether the contracts are onerous at initial recognition and whether the contracts not onerous at initial recognition have a significant possibility of becoming onerous subsequently. The Group applies significant judgement in determining at what level of granularity the Group has sufficient information to conclude that all contracts within a set will be in the same group. In the absence of such information, the Group assesses each contract individually

The composition of groups established at initial recognition is not subsequently reassessed.

For credit life and credit default insurance contracts accounted for applying the PAA, the Group determines that contracts are not onerous on initial recognition, unless there are facts and circumstances indicating otherwise. The Group assesses the likelihood of changes in applicable facts and circumstances to determine whether contracts not » onerous on initial recognition belong to a group with no significant possibility of becoming onerous in the future

If facts and circumstances indicate that some contracts may be onerous at initial recognition or the group of contracts has become onerous, the Group performs a quantitative assessment to assess whether the carrying amount of the liability for remaining coverage determined applying the PAA is less than the fulfilment cash flows related to remaining coverage determined applying the General Model. If the fulfilment cash flows related to remaining coverage determined applying the General Model exceed the PAA carrying amount of the liability for remaining coverage, the difference is recognised in profit or loss and the liability for remaining coverage is increased by the same amount.

3. Material accounting policy information (continued)

s) Insurance arrangements (continued)

Recognition

The Group assesses its lending products to determine whether they contain distinct components which must be accounted for under IFRS 17. After separating any distinct components, the Group applies IFRS 17 to all remaining components of the (host) lending contract. Currently, the Group's lending products do not include any distinct components that require separation.

The Group recognises groups of insurance contracts it issues from the earliest of the following:

- The beginning of the coverage period of the group of contracts
- The date when the first payment from a policyholder in the group is due or when the first payment is received if there is no due date
- For a group of onerous contracts, if facts and circumstances indicate that the group is onerous

The Group and company adds new contracts to the group in the reporting period in which that contract meets one of the criteria set out above.

The Group includes in the measurement of a group of insurance contracts all the future cash flows within the boundary of each contract in the group. Cash flows are within the boundary of an insurance contract if they arise from substantive rights and obligations that exist during the reporting period in which the Group can compel the policyholder to pay the premiums, or in which the Group has a substantive obligation to provide the policyholder with insurance contract services. A substantive obligation to provide insurance contract services ends when

- The Group has the practical ability to reassess the risks of the particular policyholder and, as a result, can set a price or level of benefits that fully reflects those risks; or
- both of the following criteria are satisfied:
 - the entity has the practical ability to reassess the risks of the portfolio of insurance contracts that contains the contract and, as a result, can set a price or level of benefits that fully reflects the risk of that portfolio; and
 - the pricing of the premiums up to the date when the risks are reassessed does not take into account the risks that relate to periods after the reassessment date.

Insurance contracts – initial measurement

The Group applies the premium allocation approach (PAA) to all the insurance contracts that it issues under its cell captive arrangements, since:

- The coverage period of each contract in the group is one year or less, including insurance contract services arising from all premiums within the contract boundary.

The Group does not apply the PAA if, at the inception of the group of contracts, it expects significant variability in the fulfilment cash flows that would affect the measurement of the liability for the remaining coverage during the period before a claim is incurred.

For a group of contracts that is not onerous at initial recognition, the Company measures the liability for remaining coverage as:

- The premiums, if any, received at initial recognition
- Minus any insurance acquisition cash flows at that date, with the exception of contracts which are one year or less where this is expensed,
- Plus or minus any amount arising from the derecognition at that date of the asset recognised for insurance acquisition cash flows and
- Any other asset or liability previously recognised for cash flows related to the group of contracts that the Group pays or receives before the group of insurance contracts is recognised.

Where facts and circumstances indicate that contracts are onerous at initial recognition, the Group performs additional analysis to determine if a net outflow is expected from the contract. Such onerous contracts are separately grouped from other contracts and the Group recognises a loss in profit or loss for the net outflow, resulting in the carrying amount of the liability for the group being equal to the fulfilment cash flows. A loss component is established by the Group for the liability for remaining coverage for such onerous group depicting the losses recognised.

Insurance acquisition cash flows arise from the costs of selling, underwriting and starting a group of insurance contracts (issued or expected to be issued) that are directly attributable to the portfolio of insurance contracts to which the group belongs.

The Group chooses to expense insurance acquisition cash flows as they occur.

3. Material accounting policy information (continued)

s) Insurance arrangements (continued)

Insurance contracts – subsequent measurement

The Group measures the carrying amount of the asset or liability for remaining coverage at the end of each reporting period as the asset or liability for remaining coverage at the beginning of the period:

- Plus premiums received in the period
- Minus the amount recognised as insurance revenue for the services provided in the period
- Minus any investment component paid or transferred to the liability for incurred claims

The Group estimates the liability for incurred claims as the fulfilment cash flows related to incurred claims. The fulfilment cash flows incorporate, in an unbiased way, all reasonable and supportable information available without undue cost or effort about the amount, timing and uncertainty of those future cash flows, they reflect current estimates from the perspective of the Group, and includes an explicit adjustment for non-financial risk (the risk adjustment). The Group does not adjust the future cash flows for the time value of money and the effect of financial risk for the measurement of liability for incurred claims that are expected to be paid within one year of being incurred

Where, during the coverage period, facts and circumstances indicate that a group of insurance contracts is onerous, the Group recognises a loss in profit or loss for the net outflow, resulting in the carrying amount of the liability for the group being equal to the fulfilment cash flows. A loss component is established by the Group for the liability for remaining coverage for such onerous group

Insurance contracts – modification and derecognition

The Group derecognises insurance contracts when:

- The rights and obligations relating to the contract are extinguished (i.e., discharged, cancelled or expired) or
- The contract is modified such that the modification results in a change in the measurement model or the applicable standard for measuring a component of the contract, substantially changes the contract boundary, or requires the modified contract to be included in a different group. In such cases, the Group derecognises the initial contract and recognises the modified contract as a new contract.

When a modification is not treated as a derecognition, the Group recognises amounts paid or received for the modification with the contract as an adjustment to the relevant asset or liability for remaining coverage.

Allocation of cash flows between LRC and LIC

The in substance reinsurance contract cash flows are received on a net basis. This inflow is grossed up and allocated to the net assets for remaining coverage and the liability for incurred claims. The allocation is done in such a way that the liability for incurred claim balance aligns with the balance within the cell captiv

Presentation

The Group and the company presents separately, in the statement of financial position, the carrying amount of portfolios of insurance contracts issued that are assets and portfolios of insurance contracts issued that are liabilities

The Group and the company disaggregates the total amount recognised in the statement of profit or loss and other comprehensive income into an insurance service result, comprising insurance revenue and insurance service expense. The insurance revenue for the period is the amount of expected premium receipts (excluding any investment component) allocated to the period. The Group and the company allocates the expected premium receipts to each period of insurance contract services on the basis of the passage of time.

4. New standards and amendments to standards

a) New standards and interpretations and amendments effective for the first time for 31 December 2025 year-end

The Group applied for the first-time certain standards and amendments, which are effective for annual periods beginning on or after 1 January 2025 (unless otherwise stated). The Group has not early adopted any other standard, interpretation or amendment that has been issued but is not yet effective.

Standard/Interpretation	Effective date	Executive Summary
Lack of exchangeability- Amendments to IAS 21	Annual periods beginning on or after 1 January 2025	The amendment aims to outline how to assess whether a currency is exchangeable and how to determine a spot exchange rate when exchangeability is lacking. An entity is required to determine a functional currency, based on the primary economic environment in which it operates using the spot conversion rate on the transaction date. If a currency is not exchangeable into another currency, an entity is required to estimate the spot exchange rate at the measurement date.

Impact assessments

Effects of changes in Foreign Exchange Rates - Amendments to IAS 21

The amendments did not have a significant impact on the Group and company financial statements.

4. New standards and amendments to standards

b) New standards and interpretations and amendments issued but not effective for 31 December 2025 year-end

Standard/Interpretation	Effective date	Executive Summary
Classification and Measurement of Financial Instruments - Amendments to IFRS 9 and IFRS 7	Annual reporting periods beginning on or after 1 January 2026	The amendments aim to provide clarification that a financial liability is derecognised on the 'settlement date' and introduce an accounting policy choice to derecognise financial liabilities settled using an electronic payment system before the settlement date. The amendment introduces a disclosure for financial instruments with contingent features and additional disclosure requirements for equity instruments classified at fair value through other comprehensive income.
Power Purchase Agreements - Amendments to IFRS 9 and IFRS 7	Annual reporting periods beginning on or after 1 January 2026	The amendments aim to clarify the application of the 'own-use' requirements, the permitance of hedge accounting if these contracts are used as hedging instruments and adding new disclosure requirements to enable investors to understand the effect of these contracts on a company's financial performance and cash flows.
Changes in Presentation and Disclosure in Financial Statement - Amendments to IFRS 18	Annual periods beginning on or after 1 January 2027	The amendment aims to replace IAS 1 Presentation of Financial Statements. IFRS 18 introduces new requirements for presentation within the statement of profit or loss, including specified totals and subtotals. An entity will be required to classify all income and expenses within the statement of profit or loss into one of five categories: operating, investing, financing, income taxes and discontinued operations, whereof the first three are new.
Subsidiaries without Public Accountability: Disclosures - IFRS 19	Annual periods beginning on or after 1 January 2027	The amendment aims to allow eligible entities to elect to apply reduced disclosure requirements while still applying the recognition, measurement and presentation requirements in other IFRS accounting standards. Unless otherwise specified, eligible entities that elect to apply IFRS 19 will not need to apply the disclosure requirements in other IFRS accounting standards.
Annual Improvements to IFRS Accounting Standards - Volume 11	Annual periods beginning on or after 1 January 2026	The summary aims to improve IFRS accounting standards relating to hedge accounting by a first-time adopter, gain or loss on derecognition, clarity on the introductory guidance on implementing IFRS 7, disclosure of deferred difference between fair value and transaction price, credit risk disclosures, lessee derecognition of lease liabilities, replacement of transaction price as defined by IFRS 15, determination of a 'De Facto Agent' and the replacement of the term cost method in the statement of cash flows.

Impact assessments

The Group and the company do not expect that the adoption of the Standards listed above will have a material impact on the financial statements of the group in future periods.

Effects of changes in Classification and Measurement of Financial Instruments - Amendments to IFRS 9 and IFRS 7

The amendment is not expected to have a significant impact on the annual financial statements of the Group and company.

Effects of changes in Contracts Referencing Nature-dependent Electricity – Amendments to IFRS 9 and IFRS 7

The amendment is not expected to have a significant impact on the annual financial statements of the Group and company.

Effects of changes in Presentation and Disclosure in Financial Statement - Amendments to IFRS 18

The impact of IFRS 18 is still being assessed by the Group and company to identify all impacts the amendments will have on the primary financial statements and notes to the financial statements.

Effects of changes in Subsidiaries without Public Accountability - Disclosures - IFRS 19

The amendment is not expected to have a significant impact on the annual financial statements of the Group and company.

Effects of Annual Improvements to IFRS Accounting Standards - Volume 11

The amendment is not expected to have a significant impact on the annual financial statements of the Group and company.

5. Financial risk management

The Group is exposed to market risks (interest rate risks and currency risks), credit risks and liquidity risks. The Board of Directors is responsible for the overall process of risk management, as well as forming an opinion on the effectiveness of the risk management process. Management is accountable to the Board of Directors for designing, implementing and monitoring the process of risk management.

5.1 Financial risk factors

5.1.1 Credit risk

Credit risk is the risk that a borrower or counterparty will fail to meet obligations in accordance with agreed terms. The Group is exposed to credit risk from the Group's loans and advances to customers and other banks, and investment debt securities.

Settlement risk

The Group's activities may give rise to risk at the time of settlement of transactions and trades. 'Settlement risk' is the risk of loss due to the failure of an entity to honour its obligations to deliver cash, securities or other assets as contractually agreed.

For certain types of transaction, the Group mitigates this risk by conducting settlements through a settlement/clearing agent to ensure that a trade is settled only when both parties have fulfilled their contractual settlement obligations.

Acceptance of settlement risk on free-settlement trades requires transaction-specific or counterparty-specific approvals from the Board of Directors.

Management of credit risk

The Board of Directors has delegated responsibility for the oversight of credit risk to its Credit Committee. A separate Credit department, reporting to the Board Credit Committee, is responsible for managing the Group's credit risk, including the following:

- Formulating credit policies in consultation with business units, covering collateral requirements, credit assessment, risk grading and reporting, documentary and legal procedures, and compliance with regulatory and statutory requirements.
- Establishing the authorisation structure for the approval and renewal of credit facilities. Authorisation limits are allocated to business unit Credit Officers. Larger facilities require approval by the Board Credit Committee, or the Board of Directors, as appropriate.
- Reviewing and assessing credit risk: The Credit function assesses all credit exposures in excess of designated limits, before facilities are committed to customers by the business unit concerned. Renewals and reviews of facilities are subject to the same review process.
- Limiting concentrations of exposure to counterparties, geographies and industries (for loans and advances, financial guarantees and similar exposures), and by issuer, credit rating band, market liquidity and country (for investment securities).
- Developing and maintaining the Group's risk gradings to categorise exposures according to the degree of risk of default. The current risk grading framework consists of 7 grades reflecting varying degrees of risk of default. The responsibility for setting risk grades lies with the final approving executive or committee, as appropriate. Risk grades are subject to regular reviews by the Risk function.
- Developing and maintaining the Group's processes for measuring incurred credit losses (ICL): This includes processes for:
 - initial approval, regular validation and back-testing of the models used; and
 - incorporation of forward-looking information.
- Reviewing compliance of business units with agreed exposure limits, including those for selected industries, country risk and product types. Regular reports on the credit quality of local portfolios are provided to Group Credit, which may require appropriate corrective action to be taken. These include reports containing estimates of ECL allowances.
- Providing advice, guidance and specialist skills to business units to promote best practice throughout the Group in the management of credit risk.

Each business unit is required to implement Group credit policies and procedures, with credit approval authorities delegated from the Group Credit Committee.

Regular audits of business units and Group Credit processes are undertaken by Internal Audit.

To mitigate credit risk, loans are covered under a cell captive insurance arrangements between Letshego Holdings (Namibia) Limited and the cell insurers, Holland Alternative Risk Transfer (Pty) Limited and Sanlam Namibia Limited that covers credit default and credit life.

Credit risk measurement - Loans and advances

The estimation of credit exposure for risk management purposes is complex and requires the use of models, as the exposure varies with changes in market conditions, expected cash flows and the passage of time. The assessment of credit risk of a portfolio of assets entails further estimations as to the likelihood of defaults occurring, of the associated loss ratios and of default correlations between counterparties. The Group measures credit risk using Probability of Default (PD), Exposure at Default (EAD) and Loss Given Default (LGD). This is similar to the approach used for the purposes of measuring Expected Credit Loss (ECL) under IFRS 9. Refer to the "Expected credit loss" section below for more details.

Credit risk grading

The Group uses an internal CS ("Collectability Status") classification for the purposes of reflecting its assessment of the probability of default of individual counterparties. The CS is defined as the number of days that an account is in arrears. The credit grades are calibrated such that the risk of default increases exponentially as the credit grades deteriorate. After initial recognition, the payment behaviour of the borrower is monitored on a periodic basis in order to derive the CS.

The Group's rating method comprises 7 rating levels. The rating methods are subject to an annual validation and recalibration so that they reflect the latest projections in the light of actually observed defaults. The Group's internal rating scale is set out below:

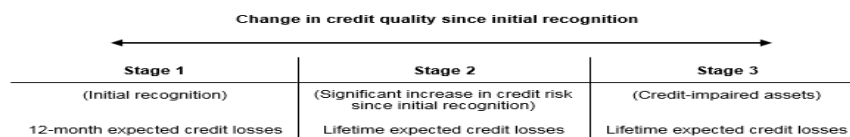
Collectability Status	No of Days overdue	Rating
01	Current	Minimal risk
02	Current	Low risk
03	31 – 60 days	Medium risk
04	61 – 90 days	Medium risk
05	91 – 180 days	Special monitoring
06	181 – 360 days	Doubtful
07	> 360 days	Doubtful

Expected credit loss measurement

IFRS 9 outlines a 'three-stage' model also referred to as the 'general model' for impairment based on changes in credit quality since initial recognition as summarised below:

- A financial instrument that is not credit-impaired on initial recognition is classified in 'Stage 1' and has its credit risk continuously monitored by the Group.
- If a significant increase in credit risk ("SICR") since initial recognition is identified, the financial instrument is moved to 'Stage 2' but is not yet deemed to be credit-impaired. Please refer to the "Significant increase in credit risk" section below for a description of how the Group determines when a significant increase in credit risk has occurred.
- If the financial instrument is credit-impaired, the financial instrument is then moved to 'Stage 3'. Please refer to the "Definition of default and credit-impaired assets" section below for a description of how the Group defines credit-impaired and default.
- Financial instruments in Stage 1 have their ECL measured at an amount equal to the portion of lifetime expected credit losses that result from default events possible within the next 12 months. Instruments in Stages 2 or 3 have their ECL measured based on expected credit losses on a lifetime basis. Please refer to the "Measuring ECL – Explanation of inputs, assumptions and estimation techniques" section below for a description of inputs, assumptions and estimation techniques used in measuring the ECL.
- A pervasive concept in measuring ECL in accordance with IFRS 9 is that it should consider forward-looking information. The "Forward-looking information incorporated in the ECL models" section below includes an explanation of how the Group has incorporated this in its ECL models.
- Purchased or originated credit-impaired financial assets are those financial assets that are credit-impaired on initial recognition. Their ECL is always measured on a lifetime basis.

The following diagram summarises the impairment requirements under IFRS 9 (other than purchased or originated credit-impaired financial assets):



Expected Credit Loss (ECL) are categorised as either 'Performing - Stage 1', 'Underperforming - Stage 2', or 'Non-Performing - Stage 3'.

- Stage 1: Performing**
 - when a significant increase in credit risk since initial recognition has not occurred, a 12-month ECL is recognised for all Stage 1 financial assets.
- Stage 2: Underperforming**
 - when a significant increase in credit risk since initial recognition has occurred, a lifetime ECL is recognised.
- Stage 3: Non-Performing / Credit Impaired**
 - when objective evidence exists that an asset is credit impaired, a lifetime ECL is recognised. The Banks's definition of default ("DPD") which is similar to the rebuttable presumption under IFRS 9.

5.1 Financial risk factors (continued)

5.1.1 Credit risk (continued)

Management of credit risk (continued)

Expected credit loss measurement (continued)

The key judgements and assumptions adopted by the Group in addressing the requirements of the standard are discussed below:

Determining a significant increase in credit risk since initial recognition (SICR)

IFRS 9 requires the recognition of 12 month expected credit losses (the portion of lifetime expected credit losses from default events that are expected within 12 months of the reporting date) if credit risk has not significantly increased since initial recognition (Stage 1), and lifetime expected credit losses for financial instruments for which the credit risk has increased significantly since initial recognition (Stage 2) or which are credit impaired (Stage 3). company will assess when a significant increase in credit risk has occurred based on quantitative and qualitative assessments.

Indicators of SICR include any of the following:

- 30 days past due rebuttable presumption;
- historical delinquency behaviour of accounts that are up to date and accounts in 1-30 days category
- significant adverse changes in business, financial and/or economic conditions in which the client operates, including for example retrenchment of the customer, closure of the sponsoring employer, etc.

Two types of PDs are considered under IFRS 9:

- Twelve-month PDs – This is the estimated probability of a default occurring within the next 12 months (or over the remaining life of the financial instrument if that is less than 12 months). This is used to calculate 12-month ECL, which are applicable to Stage 1 financial instruments.
- Lifetime PDs – This is the estimated probability of a default occurring over the remaining life of the financial instrument which is applicable to Stage 2 and 3.

Exposures will move back to Stage 1 once they no longer meet the criteria for a significant increase in credit risk and when any cure criteria used for credit risk management are met. This is subject to all payments being up to date and the customer evidencing ability and willingness to maintain future payments.

Definition of default

Default is not defined under IFRS 9. The company is responsible for defining this for themselves and it should be based upon its own definition used in the company's internal risk management. Careful consideration of how default is defined is important as the definition impacts the calculation of PDs, LGDs and EADs, hence impacting the ECL results.

The simplest definition is that of failure to meet a scheduled payment of principal or interest, however, that definition has modifications depending upon the loan product. The definition of default has to be consistent with that used for internal credit risk management purposes for the relevant financial instrument and has to consider qualitative indicators, e.g. breaches of covenants, when appropriate. Inability to pay may also be considered in making the qualitative assessment of default.

Indications of inability to pay include:

- the credit obligation is placed on non-accrued status;
- the company makes a specific provision or charge-off due to a determination that the obligor's credit quality has declined (subsequent to taking on the exposure);
- the company sells the credit obligation or receivable at a material credit related economic loss;
- the company agrees to a distressed restructuring resulting in a material credit related diminished asset stemming from such actions as material forgiveness or postponement of payments or repayments of amount owing;
- the company has filed for the obligor's bankruptcy in connection with the credit obligations; and
- the obligor has sought or been placed in bankruptcy resulting in the delay or avoidance of the credit obligation's repayment.

There is a rebuttable presumption within IFRS 9 that default does occur once a loan is more than 90 days past due. The Group has adopted this presumption.

Definition of credit impaired

Advances are considered credit-impaired if they meet the definition of default.

Write-off policy

The Group writes off loan balances, and any related allowances for impairment losses, when there is determination that the loan is uncollectible. This determination is reached after considering information such as the occurrence of significant changes in the borrower's financial position such that the borrower can no longer pay the obligation or that proceeds from collateral will not be sufficient to pay back the entire exposure. All workable written off accounts are fully followed up for recovery through internal debt collection and third party collection partners. The Group writes off an account when in Contractual delinquency 12 (CD12) i.e. 12 payments in arrears.

Discounting

Expected credit losses are discounted at the effective interest rate (EIR) at initial recognition or an approximation thereof and consistent with income recognition. For loan commitments the EIR is that rate that is expected to apply when the loan is drawn down and a financial asset is recognised.

Modelling techniques

Expected credit losses (ECL) are calculated by multiplying three main components, being the PD, LGD and the EAD, discounted at the original effective interest rate.

For the IFRS 9 impairment assessment, company Impairment Models are used to determine the PD, LGD and EAD. For Stage 2 and 3, company applies lifetime PDs but uses 12 month PDs for Stage 1. The ECL drivers of PD, EAD and LGD are modelled at an account level which considers vintage, among other credit factors. Also, the assessment of significant increase in credit risk is based on the initial lifetime PD curve, which accounts for the different credit risk underwritten over time.

Renegotiated loans treatment

Both performing and non-performing restructured assets are classified as stage 3 except where it is established that the concession granted has not resulted in diminished financial obligation and that no other regulatory definitions of default criteria has been triggered, in which case the asset is classified as Stage 2. The minimum probationary period is 6 months to move to cure state (Stage 1).

Forward-looking information

The IFRS 9 measure of ECL is an unbiased probability-weighted amount that is determined by evaluating a range of possible outcomes and using reasonable and supportable information that is available without undue cost or effort at the reporting date about past events, current conditions and forecasts of future economic conditions. IFRS 9 requires the use of forward-looking factors, or predictive indicators, in the calculation of ECL, including the staging assessment.

Forward-looking information inherently involves management judgment in determining key inputs such as macroeconomic factors that affect PD, LGD and Exposure at Default (EAD) risk factors of a loan, rating category or portfolio, as the case may be, as well as the forecasted values of those risk factors in one, two or more years forward (depending on the expected life of the portfolio).

Source of the forward looking information and all macro economic factors used will be approved at high level by the Credit Committee. This is also based on the correlation exercises done.

In its ECL models, the company relies on a broad range of forward looking information as economic inputs, such as:

- Unemployment rates
- Consumer Price Index
- Gross Domestic Product (GDP)

The working company approved the three core factors as the starting point for all subsidiary regression calculations. Management overlays on macroeconomic variables will only apply in cases where the above three variables have no statistical significance and an alternative variable with a good correlation will then be applied. There were no overlays in the current year.

The forward looking economic expectations are updated on an annual basis or more regularly when deemed appropriate.

Resilience against external operational pressures

The Government Deduction at Source (DAS) portfolio is the largest portfolio and constitutes more than 95% of the total loan portfolio. The Group's Deduction at Source portfolio remained resilient with public sector jobs largely unaffected despite challenging external operational pressures. Affordable housing constitutes 4% of the portfolio and expected to grow in 2026.

In an effort to mitigate risks associated with unpredictable pandemic environments, the company is prudent in curtailing new loan growth in higher risk segments and geographies, while prioritising portfolio remediation and collection efforts.

5.1 Financial risk factors (continued)

5.1.1 Credit risk (continued)

Management of credit risk (continued)

Expected credit loss measurement (continued)

Measuring ECL – Explanation of inputs, assumptions and estimation techniques (continued)

Macroeconomic Analysis

Inflation represents the rate at which the general price level of goods and services increases over time and is commonly used as an indicator of changes in the cost of living within an economy. During periods of elevated inflation, the prices of essential goods and services may rise faster than wage growth, reducing borrowers' real disposable income and weakening their capacity to service debt obligations. This erosion of purchasing power may contribute to higher levels of delinquency and default.

Inflation is therefore considered a key forward-looking macroeconomic variable expected to influence the measurement of expected credit losses (ECL) within the retail portfolio.

Unemployment Rate - The unemployment rate measures the proportion of the labour force that is without work but actively seeking employment and serves as a primary indicator of labour market conditions and income stability.

An increase in unemployment typically results in reduced or uncertain household income, which may impair borrowers' ability to meet repayment obligations and increase the likelihood of default. Conversely, stable or declining unemployment generally supports repayment capacity and credit performance.

The unemployment rate is therefore considered a significant forward-looking variable expected to influence the estimation of ECL for the retail portfolio.

Gross Domestic Product (GDP) Growth - GDP growth reflects the rate of expansion or contraction in overall economic activity and provides a broad measure of economic health. Strong economic growth is generally associated with improved employment prospects, higher income levels, and enhanced borrower repayment capacity, while economic slowdowns or contractions may lead to reduced income generation, business stress, and elevated credit risk.

GDP growth is therefore considered a core forward-looking macroeconomic variable expected to influence the assessment of ECL within the retail portfolio.

The following table shows the main macroeconomic factor used to estimate the expected credit loss allowance on loans.

Macroeconomic factors	Namibia CPI (%)	Namibia GDP (%) p.a	Namibia Unemployment Rate (%)
2026 applied for 2025	3.8	3.8	19.2
2025 applied for 2024	3.7	4.1	19.6

Stress testing and sensitivity analysis of IFRS 9 ECL

Letshego Namibia, which operates primarily through a Government Deduction-at-Source (DAS) retail model, has remained resilient within the current macroeconomic outlook. Portfolio performance continues to benefit from the relative stability of government employment and supportive public-sector policies, which sustain borrower affordability and moderate credit risk despite residual global economic uncertainty. Letshego Namibia has strengthened underwriting standards, affordability monitoring, and collection processes to support continued performance in a potential post-DAS environment.

Model recalibrations are performed every six months. In addition, Macroeconomic inputs and forecasts are reviewed and updated on a monthly basis with forecasts from reputable sources such as the Bank of Namibia.

Loss Given Default (LGD)

Given the relatively low base loss given default (LGD), scenario sensitivities for upside and downside conditions are incorporated through the application of scalar multipliers to the modelled LGD. These multipliers are subject to periodic review and refinement in line with emerging portfolio performance and forward-looking information.

The LGD model is based on the Runoff Triangle Approach, enabling granular analysis of loss emergence and recovery patterns over time. Recovery rates applied in the expected credit loss (ECL) measurement are derived from recent observed performance using an appropriate historical averaging period.

Probability of default (PD)

Under the Runoff Triangle Approach used to model probabilities of default (PDs), marginal PDs are estimated across individual arrears buckets, enabling a granular calibration of the PD profile. In applying forward-looking shocks and scenario sensitivities, scalar multipliers are applied to the marginal PDs within each arrears bucket to reflect the impact of stressed conditions on portfolio credit risk.

The Government Deduction at Source (DAS) portfolio is the largest portfolio and constitutes more than 95% of the total loan portfolio.

Influence of economic outlook on estimate of ECL

Macroeconomic forward-looking factors, including inflation, Gross Domestic Product (GDP) growth, and the unemployment rate, were incorporated within a structured scenario framework. Base expected credit loss (ECL) estimates were calibrated using central macroeconomic projections that inform probability of default (PD) assumptions under baseline conditions.

Under IFRS 9, probability-weighted expected credit losses (PWECL) represent an unbiased estimate of credit losses that incorporates multiple forward-looking macroeconomic scenarios and their associated probabilities. PWECL is subject to monthly review, with scenario probabilities calibrated to reflect current macroeconomic expectations and prevailing portfolio operating conditions. As at December 2025, the probability weighting was Base-heavy.

Expected credit losses: Forward looking

Probability-weighted expected credit losses (PWECL) are determined by applying scenario probability weightings to the base, upside, and downside macroeconomic scenarios, based on forward-looking assessments. For the Deduction-at-Source retail portfolio, which exhibits relatively low credit risk characteristics, the December 2025 scenario allocation reflected a continued base-centred outlook, with weightings of 50% to the base scenario, 30% to the upside scenario, and 20% to the downside scenario.

N\$'000	31-Dec-25	Base case	Upside	Impact	Downside	Impact	Probability Weighted ECL	Weighted Impact
ECL		13,113	6,768	(6,345)	19,778	6,665	13,135	22

The total weighted impact is N\$22 thousand for the Group based on the above scenarios.

N\$'000	31-Dec-24	Base case	Upside	Impact	Downside	Impact	Probability Weighted ECL	Weighted Impact
ECL		14,738	11,671	(3,067)	18,051	3,313	18,570	3,832

The total weighted impact is N\$3.8 million for the Group based on the above scenarios.

Grouping of instruments for losses measured on a collective basis

For expected credit loss provisions modelled on a collective basis, a grouping of exposures is performed on the basis of shared risk characteristics, such that risk exposures within a group are homogeneous.

In performing this grouping, there must be sufficient information for the group to be statistically credible. Where sufficient information is not available internally, the Group has considered benchmarking internal/external supplementary data to use for modelling purposes. The delinquency status is used to determine the groupings.

Credit risk exposure

Maximum exposure to credit risk – Financial instruments subject to impairment

The following table contains an analysis of the credit risk exposure of financial instruments for which an ECL allowance is recognised. The gross carrying amount of financial assets below also represents the Group's maximum exposure to credit risk on these assets.

	Advances to customers			
	2025			
	ECL Staging			
Credit grade	Stage 1 12-month ECL	Stage 2 Lifetime ECL	Stage 3 Lifetime ECL	Total
Minimal risk	N\$ '000	N\$ '000	N\$ '000	N\$ '000
Medium risk	5,087,206	-	-	5,087,206
Special Monitoring	-	75,027	-	75,027
	-	-	289,712	289,712
Gross carrying amount	5,087,206	75,027	289,712	5,451,945
Loss allowance	(2,238)	(1,627)	(9,632)	(13,497)
Carrying amount	5,084,968	73,400	280,080	5,438,448

5.1 Financial risk factors (continued)

5.1.1 Credit risk (continued)

Management of credit risk (continued)

Credit risk exposure (continued)

	Advances to customers			
	2024			Total
	Stage 1 12-month ECL N\$ '000	Stage 2 Lifetime ECL N\$ '000	Stage 3 Lifetime ECL N\$ '000	
Credit grade				N\$ '000
Minimal risk	5,035,783	-	-	5,035,783
Medium risk	-	93,180	-	93,180
Special Monitoring	-	-	275,146	275,146
Gross carrying amount	5,035,783	93,180	275,146	5,404,109
Loss allowance	(1,871)	(1,643)	(15,056)	(18,570)
Carrying amount	5,033,912	91,537	260,090	5,385,539

The loss allowance recognised in the period is impacted by a variety of factors, as described below:

- Transfers between Stage 1 and Stages 2 or 3 due to financial instruments experiencing significant increases (or decreases) of credit risk or becoming credit-impaired in the period, and the consequent "step up" (or "step down") between
- Additional allowances for new financial instruments recognised during the period, as well as releases for financial instruments de-recognised in the period;
- Impact on the measurement of ECL due to changes in PDs, EADs and LGDs in the period, arising from regular refreshing of inputs to models;
- Impacts on the measurement of ECL due to changes made to models and assumptions;
- Discount unwind within ECL due to the passage of time, as ECL is measured on a present value basis;
- Foreign exchange retranslations for assets denominated in foreign currencies and other movements; and
- Financial assets derecognised during the period and write-offs of allowances related to assets that were written off during the period [see Note 5.f)(i)].

The following tables explain the changes in the loss allowance between the beginning and the end of the annual period due to these factors:

Advances to customers	Stage 1	Stage 2	Stage 3	Total
	12-month ECL	Lifetime ECL	Lifetime ECL	
	N\$ '000	N\$ '000	N\$ '000	N\$ '000
Loss allowance as at 1 January 2025	1,871	1,643	15,056	18,570
Transfers between stages				
Transfer from Stage 1 to Stage 2	(427)	427	-	-
Transfer from Stage 1 to Stage 3	(3,916)	-	3,916	-
Transfer from Stage 2 to Stage 3	-	(1,179)	1,179	-
Transfer from Stage 3 to Stage 1	-	-	-	-
Transfer from Stage 3 to Stage 2	-	4	(4)	-
Transfer from Stage 2 to Stage 1	186	(186)	-	-
New assets originated or purchased	796	801	1,401	2,998
Payments and assets derecognised	3,805	112	123,016	126,933
Changes to PD and LGD rates	(77)	5	69	(3)
Impaired accounts written off	-	-	(135,001)	(135,001)
Loss allowance as at 31 December 2025	2,238	1,627	9,632	13,497
Loss allowance as at 1 January 2024	7,066	1,633	34,456	43,155
Transfers between stages				
Transfer from Stage 1 to Stage 2	(307)	307	-	-
Transfer from Stage 1 to Stage 3	(1,124)	-	1,124	-
Transfer from Stage 2 to Stage 3	-	(583)	583	-
Transfer from Stage 3 to Stage 1	1	-	(1)	-
Transfer from Stage 3 to Stage 2	-	10	(10)	-
Transfer from Stage 2 to Stage 1	14	(14)	-	-
New assets originated or purchased	1,505	1,451	170	3,126
Payments and assets derecognised	(1,574)	(683)	124,381	122,124
Changes to PD and LGD rates	(3,710)	(478)	(11,567)	(15,755)
Impaired accounts written off	-	-	(134,080)	(134,080)
Loss allowance as at 31 December 2024	1,871	1,643	15,056	18,570

Significant changes in the gross carrying amount of financial assets that contributed to changes in the loss allowance were as follows:

- The write-off of loans with a total gross carrying amount of N\$ 135.0 million (2024: N\$ 134.1 million) which resulted in the reduction of the Stage 3 loss allowance by the same amount.

The following table further explains changes in the gross carrying amount of the advances portfolio to help explain their significance to the changes in the loss allowance for the same portfolio as discussed above:

Advances to customers	Stage 1	Stage 2	Stage 3	Total
	12-month ECL	Lifetime ECL	Lifetime ECL	
	N\$ '000	N\$ '000	N\$ '000	N\$ '000
Gross carrying amount as at 1 January 2025	5,035,783	93,180	275,146	5,404,109
Transfers:				
Transfer from Stage 1 to Stage 2	(32,529)	32,529	-	-
Transfer from Stage 1 to Stage 3	(81,301)	-	81,301	-
Transfer from Stage 2 to Stage 3	-	(26,394)	26,394	-
Transfer from Stage 3 to Stage 1	820	-	(820)	-
Transfer from Stage 3 to Stage 2	-	1,256	(1,256)	-
Transfer from Stage 2 to Stage 1	25,281	(25,281)	-	-
New assets originated or purchased	2,751,307	29,980	131,881	2,913,168
Payments and assets derecognised*	(2,612,154)	(30,244)	(87,933)	(2,730,331)
Write-offs	-	-	(135,001)	(135,001)
Gross carrying amount as at 31 December 2025	5,087,207	75,026	289,712	5,451,945
Gross carrying amount as at 1 January 2024	4,373,580	107,281	302,601	4,783,462
Transfers:				
Transfer from Stage 1 to Stage 2	(39,853)	39,853	-	-
Transfer from Stage 1 to Stage 3	(69,463)	-	69,463	-
Transfer from Stage 2 to Stage 3	-	(33,135)	33,135	-
Transfer from Stage 3 to Stage 1	2,559	-	(2,559)	-
Transfer from Stage 3 to Stage 2	-	2,520	(2,520)	-
Transfer from Stage 2 to Stage 1	22,673	(22,673)	-	-
New assets originated or purchased	3,056,580	41,894	12,409	3,110,883
Payments and assets derecognised*	(2,310,293)	(42,560)	(3,303)	(2,356,156)
Write-offs	-	-	(134,080)	(134,080)
Gross carrying amount as at 31 December 2024	5,035,783	93,180	275,146	5,404,109

* The financial assets were derecognised at a value that approximate its carrying amount, there were therefore no gains or losses.

5.1 Financial risk factors (continued)

5.1.1 Credit risk (continued)

Management of credit risk (continued)

Loss allowance (continued)

The Group's exposure to credit risk can be divided into two categories

- Advances
- Financial assets other than advances

Balances with the central bank are regarded as having a low probability of default and the ECL in respect of these is considered immaterial due to the rigorous regulatory requirements of these transactions and its link to the underlying entities ability to operate as a bank. These amounts represent deposits placed in legal tender as issued by the central bank.

Due to historical experience intercompany receivables measured at amortised cost are regarded as a low probability of default and the ECL in respect of these is considered immaterial.

Due to the short term nature of cash and cash equivalents and other receivables as well as historical experience, these assets measured at amortised cost are regarded as having a low probability of default and the ECL in respect of these is Due to the nature of Government and other securities as well as historical experience, these assets measured at amortised cost are regarded as having a low probability of default and the ECL in respect of these is considered immaterial

Advances

The Group's principle business is to provide loans to individuals in both the formal and informal sector. Customers are assessed in full every time they apply for credit to determine if their credit profile remains acceptable in terms of the credit policies of the Group. All of the Group's business is conducted in the Republic of Namibia. The demographic credit characteristics of the customer base expose the Group to systemic credit risk. The Group mitigates this risk by applying the Group's application scorecard, a set of business rules and affordability assessments.

The nature of the loan book is such that it is made up of smaller sized loans across a spectrum of economic sectors and provinces. Loans granted at origination range from a minimum of N\$1,000 to a maximum of N\$300,000 and repayment periods ranging from a minimum of 6 months to a maximum of 60 months. By its nature, the carrying amount at year end for unsecured loans represents the Group's maximum exposure to credit risk. The Group does have insurance cover to credit events arising from the death of customers; permanent and temporary disability and retrenchments.

Credit philosophy

The credit philosophy of the Group is to pay primary emphasis of the credit decision on the borrower's ability to service the loan. It is therefore critical to establish the customer's ability to service their loan instalments.

The assessment of the customer affordability is done in two parts, the first ensuring compliance with the regulatory guidelines, and second the Group employs its own credit risk model affordability calculation, based on a repayment to income ratio model. A minimum of the affordability assessment and the credit risk model is used to determine the maximum instalment the customer can be offered, limited to the product maximum limits.

Credit risk assessment

The Group calculates credit scores for applicants and further groups these scores into risk groups (which have similar risk expectations). The credit scoring engine is configured with the credit policy parameters and is embedded in the system, preventing human intervention which can result in breach of policy. The verification and inputs into the credit score system include:

- Physical identification of the customer via their identification document and proof of address;
- The customer's 3 month income, monthly living expense, declaration of financial obligations, wage frequency, employer and bank details are captured;
- Electronic Credit Bureau data obtained;
- The captured details, the customer's bureau record, and the customers' historical performance on existing loans is used by the Application Scorecard to determine the customers' risk;
- The customer is then assessed against the business rules; and
- To mitigate against fraud, compliance and credit risk, the customer's completed application flows to the Quality Control Department.

Credit monitoring

The Group utilises various reporting and monitoring tools to engage in and control ongoing credit risk within the credit life-cycle. These include the following:

- Real time monitoring on application volumes, approval rates and processing quality;
- Credit efficiency reports;
- Vintage collection reports to establish the initial recovery process efficiency;
- Credit aging reports to manage and control loan delinquency and provisioning;
- Active payment, collection and integrity trend analysis to control and manage underlying risks and movement within the day to day operational procedures.

The Group's credit management team reviews exception reports produced by the reporting and monitoring tools on a daily, weekly and monthly basis, depending on the type of exception report produced by the credit monitoring system and acts as early warning indicators which the credit management team actively manages. The respective credit management team members report directly to the senior credit executive. Trends and early warning indicators identified are discussed at Risk Committee meetings and where necessary preventative action is initiated, if not done so already by the senior credit executive.

Collection and restructures

The collections function within the Group relates to the effective collections of any monies due and payable by the customer. Core to the collection function is the monitoring of the payment patterns of accounts and to encourage customers to pay their accounts timeously and pay their arrears in the shortest timeframe as possible. Deduction mandates are obtained from customers in their loan contracts and are made from their primary bank account (where the customer's salary is deposited). Where collection is unsuccessful, arrears follow up is performed initially through the call centre.

The Group operates two types of restructures – namely, informal indulgences and formal restructures. Informal indulgences are where customers request a lower repayment/instalment amount referred to as a promise to pay. Formal restructures relate to debt counselling, administration orders and court orders.

Collateral

The Group has insurance cover against credit events arising from death, permanent or temporary disability, retrenchment and credit default of customers through a cell captive arrangement. Majority of stage 3 loans are fully covered by this insurance arrangement. The Group does not have any financial instruments for which the bank did not recognise a loss allowance because of collateral in the current year.

The contractual amount outstanding on financial assets that were written off during the reporting period and are still subject to enforcement activity is N\$ 0 (2024: N\$0).

External recovery

The Transfer Policy prescribes when an account will move into the Legal Collections division. Once an account has been transferred into Legal Collections, the account will be allocated to a department either in In-house or Outsourced Collections based on current internal business rules.

Credit quality

Analysis of credit quality

Financial assets that have minimal to low risk

Stage 1

Financial assets that have medium risk

Stage 2

Financial assets that require special monitoring

Stage 3

Total credit exposure

Total impairments

Stage 1

Stage 2

Stage 3

Net advances

Impairment as a % of gross advances per respective stage

Stage 1

Stage 2

Stage 3

Total impairment as a % of total gross advances

Reconciliation of allowance account

Balance at the beginning of the year

Impairment provision raised

Impairment provision released upon write-offs of underlying exposure (note 10)

Balance at the end of the year

	GROUP	
	31 December 2025	31 December 2024
	Advances	Advances
	N\$ '000	N\$ '000
Stage 1	5,087,206	5,035,783
Stage 2	75,027	93,180
Stage 3	289,712	275,146
Total credit exposure	5,451,945	5,404,109
Total impairments		
Stage 1	(2,238)	(1,871)
Stage 2	(1,627)	(1,643)
Stage 3	(9,632)	(15,056)
Net advances	5,438,448	5,385,539
Impairment as a % of gross advances per respective stage		
Stage 1	0.04%	0.04%
Stage 2	2.17%	1.76%
Stage 3	3.32%	5.47%
Total impairment as a % of total gross advances	0.25%	0.34%
Reconciliation of allowance account		
Balance at the beginning of the year	18,570	43,155
Impairment provision raised	129,928	109,495
Impairment provision released upon write-offs of underlying exposure (note 10)	(135,001)	(134,080)
Balance at the end of the year	13,497	18,570

5.1 Financial risk factors (continued)

5.1.1 Credit risk (continued)

Management of credit risk (continued)

Advances (continued)

Credit risk impacts

Credit quality of advances neither past due nor impaired:

For public sector employee loans the only credit risk being faced by loans in the group is default of the Namibian government and termination of employment on a voluntary basis or dismissal that cannot be seen as retrenchment. Insurance would cover losses in the event of death, permanent disability, involuntary retirement or retrenchment. The performing book (i.e. no instalments in arrears) is not further segmented into risk categories.

Concentration Risk

Credit concentration risk is the risk of loss to the Group arising from an excessive concentration of exposure to a single counterparty, industry, market, product, region or maturity. This concentration typically exists when a number of counterparties are engaged in similar activities and have similar characteristics that would cause their ability to meet contractual obligations to be similarly affected by changes in economic and other conditions.

Although the Group is exposed to unsecured personal loans, the Group's credit risk portfolio is well diversified across individuals who are geographically spread across the country's regions.

The following table breaks down the Group's credit exposure at carrying amount as categorised by loan size and original loan advanced.

Loans

Average loan value (at inception)	Number of loans	% of total number of loans	Gross carrying amount NS '000	ECL NS '000	Carrying amount (net of impairment) NS '000	% of total carrying amount
2025 - Group						
< 5 000	2,283	2.19%	6,754	25	6,729	0.13%
5 000 - 10 000	11,425	10.89%	62,075	36	62,039	1.14%
10 000 - 20 000	15,703	14.97%	171,496	71	171,425	3.15%
20 000 - 50 000	28,282	26.97%	712,010	374	711,636	13.09%
50 000 - 100 000	26,241	25.02%	1,500,940	1,218	1,499,722	27.58%
> 100 000	20,937	19.96%	2,998,670	11,773	2,986,897	54.91%
Total	104,871	100.00%	5,451,945	13,497	5,438,448	100.00%
Average loan value (at inception)	Number of loans	% of total number of loans	Gross carrying amount NS '000	ECL NS '000	Carrying amount (net of impairment) NS '000	% of total carrying amount
2024 - Group						
< 5 000	3,161	2.85%	10,530	9	10,521	0.21%
5 000 - 10 000	14,969	13.43%	91,142	59	91,083	1.69%
10 000 - 20 000	16,928	15.19%	197,104	236	196,868	3.66%
20 000 - 50 000	29,874	26.81%	796,590	1,638	794,952	14.76%
50 000 - 100 000	26,998	24.23%	1,585,386	4,688	1,580,698	29.35%
> 100 000	19,500	17.50%	2,723,357	11,940	2,711,417	50.35%
Total	111,430	100.00%	5,404,109	18,570	5,385,539	100.00%

The concentration risk per employer is as follows:

- Public sector 95% (2024: 95%)
- Other employers 5% (2024: 5%)

Financial assets other than advances

All financial assets other than advances are made up of cash and cash equivalents, statutory assets, derivative assets and trade receivables. All financial assets other than advances, excluding trade receivables and loans to affiliate companies are placed with reputable counterparties.

The Group maintains cash and cash equivalents and short term investments with various financial institutions and in this regard it is the Group's policy to limit its exposure to any one financial institution. Cash deposits are placed only with banks which have an approved credit limit, as recommended by the ALCO and approved by the Board Audit and Risk Committee.

Trade receivables are evaluated on an entity by entity basis. The Group limits the tenure and size of the debt to ensure that it does not pose a material risk to the Group. For further information refer to Note 9.1.

At balance sheet date the international long-term credit rating, using Moody's ratings was as follows for cash and cash equivalents:

	Total carrying amount NS '000	Single largest exposure to a single counter-party NS '000	Aaa to A3 NS '000	Baa1 to Baa3 NS '000	Below Baa3 NS '000	Not rated NS '000
2025 - Group						
Cash and cash equivalents	845,791	212,119	845,791	-	-	-
Deposits with Bank of Namibia	126,440	126,440	126,440	-	-	-
Government and other securities	325,027	325,027	325,027	-	-	-
Other receivables	47,479	4,026	-	-	-	47,479
Intercompany receivable	130,113	130,113	-	-	-	130,113
Total	1,474,850	797,725	1,297,258	-	-	177,592
2024 - Group						
Cash and cash equivalents	655,157	182,237	655,157	-	-	-
Deposits with Bank of Namibia	87,436	87,436	87,436	-	-	-
Government and other securities	601,556	277,963	601,556	-	-	-
Other receivables	45,907	4,026	-	-	-	45,907
Intercompany receivable	130,401	130,401	-	-	-	130,401
Total	1,520,457	682,063	1,344,149	-	-	176,308
2025 - Company						
Cash and cash equivalents	1,945	1,945	1,945	-	-	-
Other receivables	2,352	1,417	-	-	-	2,352
Intercompany receivable	443,181	313,059	-	-	-	443,181
Total	447,478	316,421	1,945	-	-	445,533
2024 - Company						
Cash and cash equivalents	1,891	1,891	1,891	-	-	-
Other receivables	2,799	1,977	-	-	-	2,799
Intercompany receivable	439,372	308,971	-	-	-	439,372
Total	444,062	312,839	1,891	-	-	442,171

5.1 Financial risk factors (continued)

5.1.2 Market risk

'Market risk' is the risk that changes in market prices – e.g. interest rates, equity prices, foreign exchange rates and credit spreads (not relating to changes in the obligor's/issuer's credit standing) – will affect the Group's income or the value of its holdings of financial instruments. Market risk arises from open positions in interest rates and foreign currencies, both which are exposed to general and specific market movements and changes in the level of volatility. The objective of the Group's market risk management is to manage and control market risk exposures within acceptable parameters to ensure the Group's solvency while optimising the return on risk.

5.1.2.1 Interest rate risk management

The Group separates its exposure to market risks between trading and non-trading portfolios. Trading portfolios include positions arising from market making, together with financial assets and financial liabilities that are managed on a fair value basis. Currently, the Group only has a non-trading portfolio.

Interest rate risk for the purposes of IFRS is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

The Group has interest rate risk arising in its financial assets and from its holdings in cash and cash equivalents. However the Group's most significant financial asset is its fixed rate advances portfolio.

For the purposes of IFRS 7, the Group is not exposed to interest rate risk on the fixed rate advance portfolio, since neither the carrying amount nor the future cash flows will fluctuate because of changes in market interest rates. The Group seeks to achieve funding that is at a similarly fixed rate as that of the advances portfolio.

It is not always feasible to raise fixed rate funding and therefore the Group may have a mix of fixed and variable rate funding instruments. Variable rate funding instruments expose the Group to interest rate risk for the purposes of IFRS.

Currently, the Group's funding is mainly from the variable interest rate loans.

Risk measurement and management

Overall authority for market risk is vested in the Asset and Liability Committee (ALCO). ALCO sets up limits for each type of risk in aggregate and for portfolios, with market and liquidity risks being primary factors in determining the level of limits set for trading portfolios.

ALCO is the monitoring body for compliance with these limits and is assisted by Management in its day-to-day monitoring activities. These day-to-day activities include monitoring changes in the Group's interest rate exposures, which include the impact of the Group's outstanding or forecast debt obligations.

ALCO is responsible for setting the overall hedging strategy of the Group. Management is responsible for implementing that strategy by putting in place the individual hedge arrangements.

The ALCO views interest rate in the banking book to comprise of the following:

- Re-pricing risk (mismatch risk), being the timing difference in the maturity (for fixed) and re-pricing (for floating rate) of the Group's assets and liabilities; and
- yield curve risk, which includes the changes in the shape and slope of the yield curve.

ALCO monitors and manages these risks in adherence to the Group's risk appetite and meets on a monthly basis to analyse the impact of interest rate risk on the Group and reports directly to the Board Audit and Risk Committee on a quarterly basis. The techniques used to measure and control interest rate risk by the ALCO includes re-pricing profiles, sensitivity/scenario analysis and stress testing.

In the context of re-pricing profiles, instruments are allocated to time periods with reference to the earlier of the next contractual interest rate re-pricing date and the maturity date. Instruments which have no explicit contractual re-pricing or maturity dates are placed in time buckets based on the most likely re-pricing behaviour.

Sensitivity and stress testing consists of a combination of stress scenarios and historical stress movements.

Given the extent of the risk and the current risk mitigants, a more sophisticated (e.g. value-at-risk) analysis is not considered necessary.

Interest rate sensitivity analysis

Two separate interest rate sensitivity analyses for the Group are set out in the table below, namely the re-pricing profile and the potential effect of changes in the market interest rate on earnings for floating rate instruments.

i) Re-pricing profile

The tables below summarise the re-pricing exposure to interest rate risk through grouping assets and liabilities into re-pricing categories, determined to be the earlier of the contractual re-pricing or maturity date, using the carrying amount of such assets and liabilities at balance sheet date.

	Demand and up to 1 month NS '000	Greater than 1 month up to 3 months NS '000	Greater than 3 months up to 12 months NS '000	Greater than 12 months up to 24 months NS '000	Greater than 24 months NS '000	Non-interest sensitive items NS '000	Non-financial instruments NS '000	Total NS '000
2025 - GROUP								
Assets								
Cash and cash equivalents	986,380	-	-	-	-	-	-	986,380
Government and other securities	-	98,721	226,306	-	-	-	-	325,027
Other receivables	-	-	-	-	-	47,479	13,701	61,180
Net insurance contract assets	-	-	-	-	-	188,133	-	188,133
Intercompany receivable	130,113	-	-	-	-	-	-	130,113
Net advances	428,243	326,071	1,472,255	988,439	2,223,440	-	-	5,438,448
Property, equipment and right-of-use assets	-	-	-	-	-	-	43,029	43,029
Deferred tax assets	-	-	-	-	-	-	6,697	6,697
Total assets	1,544,736	424,792	1,698,561	988,439	2,223,440	235,612	63,427	7,179,007
Liabilities and equity								
Deposits due to customers	225,788	185,372	1,209,357	-	-	-	-	1,620,517
Trade and other payables	-	-	-	-	-	37,586	39,973	77,559
Lease liabilities	545	1,555	4,023	7,984	727	-	-	14,834
Borrowings	833,397	1,239,187	87,214	260,000	200,000	-	-	2,619,798
Intercompany payables	-	-	-	-	-	17,546	-	17,546
Current taxation	-	-	-	-	-	-	3,295	3,295
Deferred tax liabilities	-	-	-	-	-	-	6,998	6,998
Ordinary shareholders' equity	-	-	-	-	-	-	2,818,460	2,818,460
Total liabilities and equity	1,059,730	1,426,114	1,300,594	267,984	200,727	55,132	2,868,726	7,179,007
On balance sheet interest sensitivity	485,006	(1,001,322)	397,967	720,455	2,022,713			

5.1 Financial risk factors (continued)

5.1.2 Market risk (continued)

5.1.2.1 Interest rate risk management (continued)

i) Re-pricing profile (continued)

	Demand and up to 1 month NS '000	Greater than 1 month up to 3 months NS '000	Greater than 3 months up to 12 months NS '000	Greater than 12 months up to 24 months NS '000	Greater than 24 months NS '000	Non-interest sensitive items NS '000	Non-financial instruments NS '000	Total NS '000
2024 - GROUP								
Assets								
Cash and cash equivalents	750,565	-	-	-	-	-	-	750,565
Government and other securities	-	98,544	316,305	97,455	89,252	-	-	601,556
Other receivables	-	-	-	-	-	45,907	11,761	57,668
Net insurance contract assets	-	-	-	-	-	165,896	-	165,896
Intercompany receivable	130,401	-	-	-	-	-	-	130,401
Net advances	317,214	581,064	2,514,251	1,549,176	423,834	-	-	5,385,539
Current taxation	-	-	-	-	-	-	-	-
Property, equipment and right-of-use assets	-	-	-	-	-	-	22,151	22,151
Deferred tax assets	-	-	-	-	-	-	4,169	4,169
Total assets	1,198,180	679,608	2,830,556	1,646,631	513,086	211,803	38,081	7,117,945
Liabilities and equity								
Deposits due to customers	474,791	284,198	543,124	-	-	-	-	1,302,113
Trade and other payables	-	-	-	-	-	58,727	29,626	88,353
Lease liabilities	565	1,614	2,548	2,971	2,187	-	-	9,885
Borrowings	1,293,783	1,322,139	283,545	-	-	-	-	2,899,467
Intercompany payables	-	-	-	-	-	27,517	-	27,517
Current taxation	-	-	-	-	-	-	2,860	2,860
Deferred tax liabilities	-	-	-	-	-	-	6,692	6,692
Ordinary shareholders' equity	-	-	-	-	-	-	2,781,058	2,781,058
Total liabilities and equity	1,769,139	1,607,951	829,217	2,971	2,187	86,244	2,820,236	7,117,945
On balance sheet interest sensitivity	(570,959)	(928,343)	2,001,339	1,643,660	510,899			
2025 - COMPANY								
Assets								
Cash and cash equivalents	1,945	-	-	-	-	-	-	1,945
Other receivables	-	-	-	-	-	2,352	-	2,352
Net insurance contract assets	-	-	-	-	-	122,663	-	122,663
Intercompany receivable	-	443,181	-	-	-	-	-	443,181
Current taxation	-	-	-	-	-	-	1	1
Investment in subsidiaries	-	-	-	-	-	-	1,914,354	1,914,354
Total assets	1,945	443,181	-	-	-	125,015	1,914,355	2,484,496
Liabilities and equity								
Trade and other payables	-	-	-	-	-	1,589	314	1,903
Borrowings	-	463,180	-	-	-	-	-	463,180
Current taxation	-	-	-	-	-	-	-	-
Deferred tax liabilities	-	-	-	-	-	-	318	318
Ordinary shareholders' equity	-	-	-	-	-	-	2,019,095	2,019,095
Total liabilities and equity	-	463,180	-	-	-	1,589	2,019,727	2,484,496
On balance sheet interest sensitivity	1,945	(19,999)	-	-	-	-	-	-
2024 - COMPANY								
Assets								
Cash and cash equivalents	1,891	-	-	-	-	-	-	1,891
Other receivables	-	-	-	-	-	2,799	-	2,799
Net insurance contract assets	-	-	-	-	-	122,507	-	122,507
Intercompany receivable	-	439,372	-	-	-	-	-	439,372
Investment in subsidiaries	-	-	-	-	-	-	1,914,354	1,914,354
Total assets	1,891	439,372	-	-	-	125,306	1,914,354	2,480,923
Liabilities and equity								
Trade and other payables	-	-	-	-	-	3,309	389	3,698
Borrowings	-	463,527	-	-	-	-	-	463,527
Current taxation	-	-	-	-	-	-	898	898
Deferred tax liabilities	-	-	-	-	-	-	269	269
Ordinary shareholders' equity	-	-	-	-	-	-	2,012,531	2,012,531
Total liabilities and equity	-	463,527	-	-	-	3,309	2,014,087	2,480,923
On balance sheet interest sensitivity	1,891	(24,155)	-	-	-	-	-	-

5.1 Financial risk factors (continued)

5.1.2 Market risk (continued)

5.1.2.1 Interest rate risk management (continued)

ii) Potential effect of changes in the market interest rate on earnings for floating rate instruments.

Sensitivity analysis based on a 100 basis point increase in interest rates

The sensitivity analyses have been determined based on the exposure to interest rates for financial instruments at the statement of financial position date. For floating rate liabilities, the analysis is prepared assuming the amount of liability outstanding at statement of financial position date was outstanding for the whole year. A 100 basis point movement for NAD exposures is used when reporting interest rate risk internally and represents management's assessment of the reasonably possible change in interest rates.

The sensitivity analysis below is based on an increase in rates. Given the structure of the Group's portfolio, a 100 basis point increase in interest rates would result in a corresponding decrease of NS\$28.5 million (2024: 27.5.0 million) net income (before tax). A decrease in the interest rates by 100 basis points will have an equal but opposite effect on the Group.

	Carrying amount at end of year NS '000	Amount exposed to market risk NS '000	Index to which interest rate is linked	Statement of profit or loss impact (pre-tax) NS '000
2025- GROUP				
Financial assets				
Cash and cash equivalents	986,380	953,487	Namibia Prime	9,535
Government and other securities	325,027	325,027	Market rate*	3,250
Intercompany receivable	130,113	130,113	JIBAR	1,301
Advances	5,438,448	-	Namibia Prime **	-
	6,879,968	1,408,627		14,086
Financial liabilities				
Amounts due to parent company	17,546	17,736	Namibia Prime	(177)
Borrowings	2,619,798	2,619,798	Namibia prime, JIBAR and SOFR	(26,198)
Deposits	1,620,517	1,620,517	Namibia Prime	(16,205)
	4,257,861	4,258,051		(42,580)
Net effect on the statement of total comprehensive income				(28,494)
2024 - GROUP				
Financial assets				
Cash and cash equivalents	750,565	718,152	Namibia Prime	7,182
Government and other securities *	601,556	601,556	Market rate*	6,016
Intercompany receivable	130,401	130,401	JIBAR	1,304
Advances	5,385,539	-	Namibia Prime **	-
	6,868,061	1,450,109		14,502
Financial liabilities				
Amounts due to parent company	27,517	27,837	Namibia Prime	(278)
Borrowings	2,899,467	2,899,467	Namibia prime, JIBAR and SOFR	(28,995)
Deposits	1,302,113	1,302,113	Namibia Prime	(13,021)
	4,229,097	4,229,417		(42,294)
Net effect on the statement of total comprehensive income				(27,792)
2025 - COMPANY				
Financial assets				
Cash and cash equivalents	1,945	1,945	Namibia Prime	19
Intercompany receivable	443,181	443,181	Namibia Prime	4,432
	445,126	445,126		4,451
Financial liabilities				
Borrowings	463,180	463,180	JIBAR	(4,632)
	463,180	463,180		(4,632)
Net effect on the statement of total comprehensive income				(181)
2024 - COMPANY				
Financial assets				
Cash and cash equivalents	1,891	1,891	Namibia Prime	19
Intercompany receivable	439,372	439,372	Namibia Prime	4,394
	441,263	441,263		4,413
Financial liabilities				
Borrowings	463,527	463,527	JIBAR	(9,271)
	463,527	463,527		(9,271)
Net effect on the statement of total comprehensive income				(4,858)

* The market rate is based on the auction process. The index to which interest rate is linked for prior year has been changed from fixed to market rate for better presentation.

** Interest on advances are based on Namibia prime rate however they remain fixed for the duration of the loan even when the prime rate changes, therefore there is no interest rate risk exposure.

5.1 Financial risk factors (continued)

5.1.2 Market risk (continued)

5.1.2.1 Interest rate risk management (continued)

Interest rate transition

Overview

The Group has borrowings that reference to SOFR and JIBAR. The Group uses SOFR for its borrowings, however may also use any reference rate for the borrowings as deemed appropriate for its funding model and customer needs.

Exposures at year end

On 03 December 2025 the South African Reserve Bank (SARB) announced that the Johannesburg Interbank Average (JIBAR) will be permanently discontinued immediately after its final publication on 31 December 2026. All JIBAR tenors will cease to be provided and will be considered non-representative as of that date. The SARB and the Market Practitioners Group (MPG) designated the South African Rand Overnight Index Average (ZARONIA) as the preferred successor rate to Jibar. Letshego supports this transition and is actively reviewing and updating its contracts to accommodate the move to ZARONIA. No material impact on financial instruments quoted at JIBAR rates is expected.

The following table summarises the significant non-derivative exposures impacted by interest rate:

	JIBAR
	NS '000
As at 31 December 2025	
Non-derivative financial liabilities	1,756,227
-Borrowings	<u>1,756,227</u>
	JIBAR
	NS '000
As at 31 December 2024	
Non-derivative financial liabilities	1,960,736
-Borrowings	<u>1,960,736</u>

The table above represents the exposures to interest rate by balance sheet account. The exposure disclosed is for positions with contractual maturities after 31 December. Balances reported at amortised cost are disclosed at their gross carrying value, prior to any expected credit losses that may be held against them.

5.1.2.2 Foreign currency risk management

Foreign currency risk is the risk of financial loss resulting from adverse movements in foreign currency exchange rates. Currency risk in the Group arises as a result of holding foreign currency denominated borrowings and foreign currency. The Group's primary risk objective is to protect the net earnings against the impact of adverse exchange rate movements. ALCO is mandated to manage this risk by application of appropriate foreign currency derivatives, exposure limits and other appropriate strategies to ensure adherence to the Group's risk appetite.

Net foreign exchange gain for the year ended 31 December 2025 was NS145 thousand (2024: NS574 thousand loss).

5.1.2.3 Other price risk management

The Group has a low market risk appetite. For this reason, the Group does not typically trade in any marketable securities and holds any required marketable securities until maturity and is therefore is not exposed to price risk associated with these marketable securities.

5.1.3 Liquidity risk

Liquidity risk is the risk that the Group is unable to meet its payment obligations as they fall due. These payment obligations could result from a mismatch in the timing and/or magnitude of cashflows associated with assets and liabilities, depositor withdrawals, lower than expected receipts from customers, higher than expected pay-out to customers, higher than expected operational, tax or dividend flows, or the inability to roll over maturing debt. Another form of liquidity risk is that in a stressed liquidity event, the Group would be unable to sell assets, without incurring an unacceptable loss, in order to generate cash required to meet payment obligations.

The Board of Directors sets the Group's strategy for managing liquidity risk and delegates responsibility for oversight of the implementation of this policy to ALCO. Management manages the Group's liquidity position on a day-to-day basis and reviews reports covering the liquidity position of the Group. A summary report, including any exceptions and remedial action taken, is submitted regularly to ALCO. ALCO monitors and controls adherence to the risk appetite and regulatory requirements.

The Group's approach to managing liquidity is to ensure, as far as possible, that it will always have sufficient liquidity to meet its liabilities when they are due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the Group's reputation. The key elements of the Group's liquidity strategy are as follows:

- Maintaining a diversified funding base consisting of customer deposits (both retail and corporate) and wholesale market deposits and maintaining contingency facilities.
- Carrying a portfolio of highly liquid assets, diversified by currency and maturity.
- Simulating future cash flow projections.
- Monitoring liquidity ratios, maturity mismatches, behavioural characteristics of the Group's financial assets and financial liabilities, and the extent to which the Group's assets are encumbered and so not available as potential collateral for obtaining funding.
- Stress testing of the Group's liquidity position. Liquidity stress testing is conducted under a variety of scenarios covering both normal and more severe market conditions. The scenarios are developed taking into account both Group-specific events (e.g. a rating downgrade) and market-related events (e.g. prolonged market illiquidity).

The following tables analyse the Group's and company's financial assets and liabilities into relevant maturity groupings based on the remaining period at the statement of financial position date to the contractual maturity date. The total ties back to the balance sheet.

The matching and controlled mismatching of the maturities and interest rates of financial assets and liabilities are fundamental to the management of risk within the Group. It is unusual for the Group ever to be completely matched since the business transacted is often of uncertain term and of different types. An unmatched position potentially enhances profitability, but can also increase the risk of loss.

The maturities of financial assets and liabilities and the ability to replace, at an acceptable cost, interest-bearing liabilities as they mature, are important factors in assessing the liquidity of the Group and its exposure to changes in interest

Assets and liabilities maturities as at 31 December 2025

	Demand and up to 1 month	Greater than 1 month up to 3 months	Greater than 3 months up to 12 months	Greater than 12 months up to 24 months	Greater than 24 months	Non-financial assets and liabilities	Total
	NS '000	NS '000	NS '000	NS '000	NS '000	NS '000	NS '000
2025 - GROUP							
Assets							
Cash and cash equivalents	986,380	-	-	-	-	-	986,380
Government and other securities	-	98,721	226,306	-	-	-	325,027
Other receivables	-	47,479	-	-	-	13,701	61,180
Net insurance contract assets	-	-	188,133	-	-	-	188,133
Intercompany receivable	-	-	130,113	-	-	-	130,113
Net advances	113,787	218,203	955,711	1,173,767	2,976,980	-	5,438,448
Property, plant and equipment and right-of-use assets	-	-	-	-	-	43,029	43,029
Deferred tax assets	-	-	-	-	-	6,697	6,697
Total assets	1,100,167	364,403	1,500,263	1,173,767	2,976,980	63,427	7,179,007
Liabilities and equity							
Deposits due to customers	225,788	185,372	1,209,357	-	-	-	1,620,517
Trade and other payables	37,586	-	-	-	-	39,973	77,559
Lease liabilities	545	1,555	4,023	7,984	727	-	14,834
Borrowings	-	472,800	310,498	735,333	1,101,167	-	2,619,798
Amounts due to parent company	-	-	17,546	-	-	-	17,546
Current taxation	-	-	-	-	-	3,295	3,295
Deferred tax liability	-	-	-	-	-	6,998	6,998
Ordinary shareholders' equity	-	-	-	-	-	2,818,460	2,818,460
Total liabilities and equity	263,919	659,727	1,541,424	743,317	1,101,894	2,868,726	7,179,007
Financial guarantee contract ¹	-	-	-	-	107,042	-	107,042
Net liquidity gap	836,248	(295,324)	(41,161)	430,450	1,768,044	-	-

¹ Refer to note 18 and 35 for the details on the financial guarantee contract.

5.1 Financial risk factors (continued)

5.1.3 Liquidity risk (continued)

Assets and liabilities maturities as at 31 December 2024 (continued)

	Demand and up to 1 month NS '000	Greater than 1 month up to 3 months NS '000	Greater than 3 months up to 12 months NS '000	Greater than 12 months up to 24 months NS '000	Greater than 24 months NS '000	Non-financial assets and liabilities NS '000	Total NS '000
2024 - <u>GROUP</u>							
Assets							
Cash and cash equivalents	750,565	-	-	-	-	-	750,565
Government and other securities	-	98,544	316,305	148,333	38,374	-	601,556
Other receivables	-	45,907	-	-	-	11,761	57,668
Net insurance contract assets	-	-	165,896	-	-	-	165,896
Intercompany receivable	-	23,804	63,958	42,639	-	-	130,401
Net advances	121,637	213,355	928,355	2,889,549	1,232,643	-	5,385,539
Property, plant and equipment and right-of-use assets	-	-	-	-	-	22,151	22,151
Deferred tax assets	-	-	-	-	-	4,169	4,169
Total assets	872,202	381,610	1,474,514	3,080,521	1,271,017	38,081	7,117,945
Liabilities and equity							
Deposits due to customers	474,791	284,198	543,124	-	-	-	1,302,113
Trade and other payables	58,727	-	-	-	-	29,626	88,353
Lease liabilities	565	1,614	2,548	2,971	2,187	-	9,885
Borrowings	-	190,879	705,703	852,385	1,150,500	-	2,899,467
Amounts due to parent company	-	-	27,517	-	-	-	27,517
Current taxation	-	-	-	-	-	2,860	2,860
Deferred tax liability	-	-	-	-	-	6,692	6,692
Ordinary shareholders' equity	-	-	-	-	-	2,781,058	2,781,058
Total liabilities and equity	534,083	476,691	1,278,892	855,356	1,152,687	2,820,236	7,117,945
Net liquidity gap	338,119	(95,081)	195,622	2,225,165	118,330	-	-

	Demand and up to 1 month NS '000	Greater than 1 month up to 3 months NS '000	Greater than 3 months up to 12 months NS '000	Greater than 12 months up to 24 months NS '000	Greater than 24 months NS '000	Non-financial assets and liabilities NS '000	Total NS '000
2025 - <u>COMPANY</u>							
Assets							
Cash and cash equivalents	1,945	-	-	-	-	-	1,945
Other receivables	-	2,352	-	-	-	-	2,352
Net insurance contract assets	-	-	122,663	-	-	-	122,663
Intercompany receivable	-	-	443,181	-	-	-	443,181
Current taxation	-	-	-	-	-	1	1
Investment in subsidiaries	-	-	-	-	-	1,914,354	1,914,354
Total assets	1,945	2,352	565,844	-	-	1,914,355	2,484,496
Liabilities and equity							
Trade and other payables	1,589	-	-	-	-	314	1,903
Borrowings	-	3,180	-	260,000	200,000	-	463,180
Deferred tax assets	-	-	-	-	-	318	318
Ordinary shareholders' equity	-	-	-	-	-	2,019,095	2,019,095
Total liabilities and equity	1,589	3,180	-	260,000	200,000	2,019,727	2,484,496
On balance sheet interest sensitivity	356	(828)	565,844	(260,000)	-	-	-

	Demand and up to 1 month NS '000	Greater than 1 month up to 3 months NS '000	Greater than 3 months up to 12 months NS '000	Greater than 12 months up to 24 months NS '000	Greater than 24 months NS '000	Non-financial assets and liabilities NS '000	Total NS '000
2024 - <u>COMPANY</u>							
Assets							
Cash and cash equivalents	1,891	-	-	-	-	-	1,891
Other receivables	-	2,799	-	-	-	-	2,799
Net insurance contract assets	-	-	122,507	-	-	-	122,507
Intercompany receivable	-	23,804	372,929	42,639	-	-	439,372
Investment in subsidiaries	-	-	-	-	-	1,914,354	1,914,354
Total assets	1,891	26,603	495,436	42,639	-	1,914,354	2,480,923
Liabilities and equity							
Trade and other payables	3,309	-	-	-	-	389	3,698
Borrowings	-	3,527	200,000	-	260,000	-	463,527
Current taxation	-	-	-	-	-	898	898
Deferred tax assets	-	-	-	-	-	269	269
Ordinary shareholders' equity	-	-	-	-	-	2,012,531	2,012,531
Total liabilities and equity	3,309	3,527	200,000	-	260,000	2,014,087	2,480,923
Net liquidity gap	(1,418)	23,076	295,436	42,639	-	-	-

The Group is in an overall positive liquidity position however has a negative liquidity short-term gap (within 12 months), which represents a worst-case scenario and is therefore not representative of business as usual. There are policies and procedures in place to mitigate the liquidity risk. The Group has undrawn credit facilities that can be accessed to effectively mitigate liquidity risk in worst-case scenario.

5.1 Financial risk factors (continued)

5.1.3 Liquidity risk (continued)

The following table represents the Group's undiscounted cash flows of liabilities per remaining maturity and includes all cash flows related to the principal amounts as well as future payments. The analysis is based on the earliest date on which the Group can be required to pay and is not necessarily the date at which the Group is expected to pay.

	Carrying amount NS '000	Up to 1 month NS '000	Greater than 1 month up to 6 months NS '000	Greater than 6 months up to 12 months NS '000	Greater than 1 year up to 2 years NS '000	Greater than 2 years up to 5 years NS '000	Greater than 5 years NS '000	Total NS '000
2025 - GROUP								
Financial liabilities								
Lease liabilities	14,834	640	1,807	4,566	8,019	760	-	15,792
Borrowings	2,619,798	-	218,525	647,787	1,523,303	593,540	-	2,983,155
Amounts due to parent company	17,546	-	17,546	-	-	-	-	17,546
Deposits due to customers	1,620,517	226,729	190,006	1,269,825	-	-	-	1,686,560
Trade and other payables	37,586	37,586	-	-	-	-	-	37,586
Financial guarantee contract ¹	-	-	-	-	-	107,042	-	107,042
	4,310,281	264,955	427,884	1,922,178	1,531,322	701,342	-	4,847,681
2024 - GROUP								
Financial liabilities								
Lease liabilities	9,885	630	1,779	2,888	3,258	2,269	-	10,824
Borrowings	2,899,467	-	46,713	782,442	1,434,130	1,078,143	-	3,341,428
Amounts due to parent company	27,517	-	27,517	-	-	-	-	27,517
Deposits due to customers	1,302,113	476,769	291,303	570,280	-	-	-	1,338,352
Trade and other payables	58,727	58,727	-	-	-	-	-	58,727
	4,297,709	536,126	367,312	1,355,610	1,437,388	1,080,412	-	4,776,848
2025 - COMPANY								
Financial liabilities								
Borrowings	463,180	-	3,180	-	295,194	243,216	-	541,590
Trade and other payables	1,589	1,589	-	-	-	-	-	1,589
	464,769	1,589	3,180	-	295,194	243,216	-	543,179
2024 - COMPANY								
Financial liabilities								
Borrowings	463,527	-	217,755	-	-	327,212	-	544,967
Trade and other payables	3,309	3,309	-	-	-	-	-	3,309
	466,836	3,309	217,755	-	-	327,212	-	548,276

¹ Refer to note 18 and 35 for the details on the financial guarantee contract.

5.1.4 Assets and liabilities measured at fair value or for which fair values are disclosed

5.1.4.1 Valuation models

The fair value of financial assets and financial liabilities that are traded in active markets are based on quoted market prices or dealer price quotations. For all other financial instruments, the group determines fair values using other valuation techniques.

The Group and company measures fair value using the following fair value hierarchy, which reflects the significance of the inputs used in making the measurements.

- Level 1 fair value measurements are those derived from quoted market prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2 fair value measurements are those derived from inputs other than quoted market prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices).
- Level 3 fair value measurements are those derived from valuation techniques that include inputs for the asset or liability that are not based on observable market data (unobservable inputs).

Valuation techniques include net present value and discounted cash flow models, comparison with similar instruments for which market observable prices exist and other valuation models. Assumptions and inputs used in valuation techniques include risk free and benchmark interest rates, credit spreads and other factors used in estimating discounting rates, foreign currency exchange rates, bond and equity prices, equity and equity index prices and expected price volatilities and correlations.

The objective of valuation techniques is to arrive at a fair value measurement that reflects the price that would be received to sell the asset or paid to transfer the liability in an orderly transaction between market participants at the measurement date.

Fair value for disclosure

For instruments measured and presented at amortised cost, in determining the fair value for disclosure purposes, the Group uses its own valuation models, which are usually developed from recognised valuation models. Some or all of the significant inputs into these models may not be observable in the market, and are derived from market prices or rates or are estimated based on assumptions. Examples of instruments involving significant unobservable inputs include advances and certain funding loans for which there is no active market. Valuation models that employ significant unobservable inputs require a higher degree of management judgement and estimation in the determination of fair value. Management judgement and estimation are usually required for selection of the appropriate valuation model to be used, determination of expected future cash flows on the financial instrument being valued, determination of the probability of counterparty default and selection of appropriate discount rate.

Fair value estimates obtained from models include adjustments to take account of the credit risk of the Group and company and the counterparty where appropriate.

General

Model inputs and values are calibrated against historical data and published forecasts and, where possible, against current or recent observed transactions and experiences. This calibration process is inherently subjective and it yields ranges of possible inputs and estimates of fair values, and management judgement is required to select the most appropriate point in the range.

5.1 Financial risk factors (continued)

5.1.4 Analysis of financial assets and liabilities

Financial assets and financial liabilities are measured at amortised cost. The principal accounting policies describe how the class of financial instruments are measured and how income and expenses, including fair value gains and losses, are recognised.

The following tables analyses the financial assets and financial liabilities in the balance sheet per class and category of financial instrument to which they are assigned.

2025 - GROUP

Financial assets

Cash and cash equivalents
Government and other securities
Other receivables
Advances to customers
Intercompany receivable
Total financial assets

Amortised cost NS '000	Total NS '000
986,380	986,380
325,027	325,027
47,479	47,479
5,438,448	5,438,448
130,113	130,113
6,927,447	6,927,447

Financial liabilities

Deposits due to customers
Lease liabilities
Trade and other payables
Borrowings
Amounts due to parent company
Total financial liabilities

Amortised cost NS '000	Total NS '000
1,620,517	1,620,517
14,834	14,834
37,586	37,586
2,619,798	2,619,798
17,546	17,546
4,310,281	4,310,281

2024 - GROUP

Financial assets

Cash and cash equivalents
Government and other securities
Other receivables
Advances to customers
Intercompany receivable
Total financial assets

Amortised cost NS '000	Total NS '000
750,565	750,565
601,556	601,556
45,907	45,907
5,385,539	5,385,539
130,401	130,401
6,913,968	6,913,968

Financial liabilities

Deposits due to customers
Lease liabilities
Trade and other payables
Borrowings
Amounts due to parent company
Total financial liabilities

Amortised cost NS '000	Total NS '000
1,302,113	1,302,113
9,885	9,885
58,727	58,727
2,899,467	2,899,467
27,517	27,517
4,297,709	4,297,709

2025 - COMPANY

Financial assets

Cash and cash equivalents
Other receivables
Intercompany receivable
Total financial assets

Amortised cost NS '000	Total NS '000
1,945	1,945
2,352	2,352
443,181	443,181
447,478	447,478

Financial liabilities

Trade and other payables
Borrowings
Total financial liabilities

Amortised cost NS '000	Total NS '000
1,589	1,589
463,180	463,180
464,769	464,769

2024 - COMPANY

Financial assets

Cash and cash equivalents
Other receivables
Intercompany receivable
Total financial assets

Amortised cost NS '000	Total NS '000
1,891	1,891
2,799	2,799
439,372	439,372
444,062	444,062

Financial liabilities

Trade and other payables
Borrowings
Total financial liabilities

Amortised cost NS '000	Total NS '000
3,309	3,309
463,527	463,527
466,836	466,836

At year-end, the carrying amounts of financial assets and liabilities approximate their fair values.

5.1 Financial risk factors (continued)

5.1.5 Insurance risk

Insurance risk is defined as risk, other than financial risk, that is transferred from the policyholder to the issuer of a contract. The Group uses cell insurance arrangements in order to mitigate against credit life and credit default risk over its loan portfolios in the jurisdiction. Credit life insurance is designed to cover both borrowers and lenders against the default of loan repayment because of death, permanent disability, critical illness or job loss of the borrower, whilst credit default insurance indemnifies the lender against a loss occurring as a result of the failure of the borrower to repay a loan for any other reason whatsoever. Refer to Note 6 for additional information on the Group's insurance contract arrangements. The coverage periods for the Group's insurance contract arrangements are less than one year and the insurance contract asset recognised on the statement of financial position is realisable within 6 months.

5.1.6 Capital management

Capital adequacy risk is the risk that the Group will not have sufficient reserves to meet materially adverse market conditions beyond that which has already been assumed within the impairment provisions and reserves.

The Group and company strives to maintain a strong capital base. Managed capital comprises of share capital, share premium, share based payment reserve, none-controlling interest/irredeemable preference shares and retained earnings. The Group's and company's objectives when managing capital are to safeguard the Group's and company's ability to continue as a going concern in order to provide returns for shareholders and benefits for other stakeholders and to maintain an optimal capital structure to reduce the cost of capital.

The Group's and company's strategic focus is to maintain an optimal mix of available financial resources, while continuing to generate sufficient capital to support the growth of the Group's and company's operations within the parameters of the risk appetite set by the Board. It is the Group's objective to safeguard the Group's and company's ability to continue as a going concern in order to provide returns for shareholders and benefits for other stakeholders and to maintain an optimal capital structure to reduce the cost of capital.

In order to maintain or adjust the capital structure, the Group and company may adjust the amount of dividends paid to shareholders, issue new shares or sell assets to reduce debt.

External regulatory capital management - Banking Operations

Regulatory capital adequacy is measured by expressing available qualifying capital as a percentage of risk-weighted assets. The Banking Institutions Act (No 2 of 1998) and supporting regulations, read together with specific requirements for the banking operations, specify the minimum capital required to be held in relation to risk weighted assets. Ancillary regulatory requirements include the Basel II leverage ratio.

The banking operations regulatory capital is divided into two tiers:

- Tier 1 capital: Share capital, share premium, share based payment reserve, retained earnings and reserves created by appropriations of retained earnings.
- Tier 2 capital: qualifying subordinated loan capital, general loan loss provisions and current unappropriated profits.

The Bank of Namibia requires each bank or banking group to maintain the following capital adequacy ratios:

- Tier 1 capital to total assets, at a minimum of 6%, referred to as the leverage capital ratio;
- Tier 1 capital to the risk-weighted assets at the minimum of 7%, referred to as Tier 1 risk-based capital ratio; and
- The total regulatory capital to risk-weighted assets as a minimum of 10%, referred to as total risk-based capital ratio.

In addition to the above minimum capital requirements, the Bank of Namibia requires the bank to perform an internal capital adequacy and assessment process (ICAAP) in terms of Pillar II of Basel II, which has been documented and approved by the board. The process results in:

- The identification of all significant risk exposures to the banking group;
- The quantification of risk appetites for the major risks identified; and
- Control measures to mitigate the major risks.

ALCO is mandated to monitor and manage capital, which includes:

- meeting minimum Basel II regulatory requirements and additional capital add-ons and floors as specified by the Bank of Namibia ("BoN");
- ensure adequate capital buffers above the aforementioned criteria to ensure sustainability in both a systemic and idiosyncratic stress event as set out by the Group's risk appetite;
- test the Group's strategy against risk appetite and required capital levels;
- on an annual basis to review and sign-off the Group's Internal Capital Adequacy Assessment Process, prior to the submission to the Audit and Risk Committee, the Board and BoN; and
- to ensure compliance with other prudential regulatory requirements in respect of non-banking entities within the Group, most notably the capital requirements of these non-banking entities.

The debt covenant requirements attached to the Group's borrowings in note 15 are:

- Bad Debts Ratio does not exceed 10%
- Cash Collection Ratio exceeds 85%
- Capitalisation ratio exceeds 30%

The Group and company has complied with these covenants throughout the reporting year.

Regulatory capital

	GROUP		LETSHEGO BANK (NAMIBIA) LIMITED	
	31 December 2025	31 December 2024	31 December 2025	31 December 2024
	NS '000	NS '000	NS '000	NS '000
Tier 1 capital				
Ordinary share and premium	100	100	59,624	59,624
Non-controlling interest/preference shares *	215,085	215,085	215,085	215,085
Retained earnings	1,736,173	1,720,194	663,678	654,445
Ordinary shareholders' reserves	702,666	703,136	1,825	2,295
Total tier 1 capital	2,654,024	2,638,515	940,212	931,449
Tier 2 capital				
Current unappropriated profits	37,868	37,491	-	-
General allowance for credit impairments	32,563	32,023	32,286	31,820
	70,431	69,514	32,286	31,820
Total qualifying capital	2,724,455	2,708,029	972,498	963,269
Risk-weighted assets				
Credit risk	5,262,884	5,134,926	2,797,557	2,766,683
Market risk	83	3,732	83	3,743
Operational risk	1,524,298	1,330,028	729,615	581,922
Total risk-weighted assets	6,787,265	6,468,686	3,527,255	3,352,348

Capital adequacy ratios

	Minimum regulatory requirement	Internal limit	31 December 2025	31 December 2024
	%	%	%	%
GROUP				
Total capital adequacy ratio	10%	15%	40%	41%
Tier 1 capital adequacy ratio	7%	9%	39%	40%
Tier 1 leverage ratio	6%	8%	36%	35%
BANK				
Total capital adequacy ratio	10%	15%	28%	30%
Tier 1 capital adequacy ratio	7%	9%	27%	28%
Tier 1 leverage ratio	6%	8%	22%	21%

* The balance relates to preference shares issued by the bank that are accounted for as non-controlling interest at Group level.

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6. Insurance Contracts

6.1 Net insurance contract assets

Group

Based on how the Group and the company manages its cell captive insurance arrangements, it disaggregates information to provide disclosure in respect of credit life insurance and credit default insurance. The breakdown of Group's and company's insurance contracts issued that are in an asset position is set out in the table below:

	31 December 2025 NS'000	31 December 2024 NS'000
Credit life insurance	139,412	119,487
Credit default insurance	48,721	46,409
	188,133	165,896

Company

Credit life insurance	90,651	83,070
Credit default insurance	32,012	39,437
	122,663	122,507

6.2 Roll-forward for net asset for insurance contracts issued

The roll-forward of the net asset for insurance contracts issued, also showing the liability for incurred claims for the insurance arrangements, is disclosed in the table below:

Group

	Net Assets for remaining NS '000	Liabilities for incurred claims NS '000	Total NS '000
At 1 January 2024	167,193	(23,196)	143,997
Insurance revenue	433,603	-	433,603
Insurance expense	-	(159,480)	(159,480)
Deemed Premiums received	(403,850)	-	(403,850)
Deemed claims paid	-	151,626	151,626
At 31 December 2024	196,946	(31,050)	165,896
Insurance revenue	428,499	-	428,499
Insurance expense	-	(118,042)	(118,042)
Deemed Premiums received	(417,317)	-	(417,317)
Deemed claims paid	-	129,097	129,097
At 31 December 2025	208,128	(19,995)	188,133

Company

	Net Assets for remaining NS '000	Liabilities for incurred claims NS '000	Total NS '000
At 1 January 2024	113,571	(14,331)	99,240
Insurance revenue	280,203	-	280,203
Insurance expense	-	(86,177)	(86,177)
Deemed Premiums received	(250,548)	-	(250,548)
Deemed claims paid	-	79,789	79,789
At 31 December 2024	143,226	(20,719)	122,507
Insurance revenue	259,326	-	259,326
Insurance expense	-	(73,724)	(73,724)
Deemed Premiums received	(281,951)	-	(281,951)
Deemed claims paid	-	96,505	96,505
At 31 December 2025	120,601	2,062	122,663

There is no risk adjustment.

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6. Insurance Contracts

6.3 Insurance service result and insurance finance income

Included in net insurance result are the following components,
arising from cell captive arrangements in the Group and the company:

Group

	Credit life insurance NS '000	Credit default insurance NS '000	31 December 2025 NS '000
Insurance revenue	265,065	163,434	428,499
Insurance expense	(5,934)	(112,108)	(118,042)
Net insurance financial result	259,131	51,326	310,457

	Credit life insurance NS '000	Credit default insurance NS '000	31 December 2024 NS '000
Insurance revenue	277,038	156,565	433,603
Insurance expense	(49,610)	(109,870)	(159,480)
Net insurance financial result	227,428	46,695	274,123

Company

	Credit life insurance NS '000	Credit default insurance NS '000	31 December 2025 NS '000
Insurance revenue	171,215	88,111	259,326
Insurance expense	(5,789)	(67,935)	(73,724)
Net insurance financial result	165,426	20,176	185,602

	Credit life insurance NS '000	Credit default insurance NS '000	31 December 2024 NS '000
Insurance revenue	176,033	104,170	280,203
Insurance expense	(19,064)	(67,113)	(86,177)
Net insurance financial result	156,969	37,057	194,026

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	Group		Company	
	31 December	31 December	31 December	31 December
	2025	2024	2025	2024
	NS'000	NS'000	NS'000	NS'000
7. Cash and cash equivalents				
Cash and balances with banks	145,075	45,971	1,945	1,891
Money market placements	714,865	617,158	-	-
Balances with the central bank other than mandatory reserve deposits	93,547	55,023	-	-
Included in cash and cash equivalents	953,487	718,152	1,945	1,891
Mandatory reserve deposits with the central bank: restricted funds	32,893	32,413	-	-
	986,380	750,565	1,945	1,891

Money market placements constitute amounts held in money market unit trust with external financial institutions on a short-term basis. These placements are highly liquid, readily convertible and have an insignificant risk of change in value.

The deposits with the Central Bank are not available to finance the Group's day to day operations and, therefore, are restricted.

For the purpose of the statement of cash flows, the year-end cash and cash equivalents comprise the following:

Bank balances	257,366	125,435	1,945	1,891
Money market placements	714,865	617,158	-	-
Cash on hand	14,149	7,972	-	-
	986,380	750,565	1,945	1,891

Due to the short-term nature of cash and cash equivalents as well as historical experience, these balances measured at amortised cost are regarded as having a low probability of default and the ECL in respect of these is considered immaterial.

At year-end, the carrying amounts of cash and cash equivalents approximate their fair values due to the short-term maturities of these assets. Cash and cash equivalents to the value of nil (2024: nil) have been pledged as collateral as at the reporting date.

8. Government and other securities

Treasury bills	274,112	272,715	-	-
Investment in RSA Government Security Bonds	-	277,963	-	-
Investment in Namibian Government Securities	50,915	50,878	-	-
Gross financial assets at amortised cost	325,027	601,556	-	-
Less expected credit loss allowance	-	-	-	-
Net financial assets at amortised cost	325,027	601,556	-	-
Current	325,027	414,849	-	-
Non-current	-	186,707	-	-
Gross financial assets at amortised cost	325,027	601,556	-	-

Due to the nature of these financial assets as well as historical experience, these assets measured at amortised cost are regarded as having a low probability of default and the ECL in respect of these is considered immaterial. The decrease in RSA government securities is attributable to the maturity of certain notes as well as the disposal of selected bond holdings during the period.

There is no exposure to price risk as the investments will be held to maturity. The carrying amounts of these financial assets approximate their fair value.

9. Receivables

9.1 Other receivables

Financial				
- Deposits	8,582	7,291	935	678
- Sundry receivables	11,040	7,732	-	-
- Deferred fees	27,857	30,884	1,417	2,121
Non-Financial				
- Prepayments	13,701	11,761	-	-
	61,180	57,668	2,352	2,799
Current	61,180	57,668	2,352	2,799
Non-current	-	-	-	-
	61,180	57,668	2,352	2,799

At year end, the carrying amounts of accounts receivable approximate closely to their fair values due to the short-term maturities of these assets.

Due to the short-term nature of other receivables as well as historical experience, these assets measured at amortised cost are regarded as having a low probability of default and the ECL in respect of these is considered immaterial.

9.2 Intercompany receivable

Financial				
- Intercompany current account - Letshego Bank (Namibia) Ltd	-	-	313,059	308,971
- Letshego Africa Holdings Limited	130,113	130,401	130,113	130,401
- Erf 8585 (Pty) Ltd	-	-	9	-
	130,113	130,401	443,181	439,372
- Current	130,113	87,762	443,181	396,733
- Non-current	-	42,639	-	42,639
	130,113	130,401	443,181	439,372

The Letshego Africa Holdings Limited intercompany receivable is unsecured and bears interest at 3 month JIBAR plus 5.55%. The intercompany receivable is repayable on the 11 May 2026.

The other intercompany receivables are unsecured and bear interest at Namibian prime rate. These loans are of a short-term nature and are repayable on demand.

Due to historical experience intercompany receivables measured at amortised cost are regarded as a low probability of default and the ECL in respect of these is considered immaterial.

At year-end, the carrying amount of the intercompany receivables approximate their fair values due to the variable nature of the interest on the receivable.

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	Group		Company	
	31 December 2025 NS'000	31 December 2024 NS'000	31 December 2025 NS'000	31 December 2024 NS
10. Advances to customers				
Gross advances to customers	5,451,945	5,404,109	-	-
Less: Impairment allowance on advances	(13,497)	(18,570)	-	-
Net advances to customers	<u>5,438,448</u>	<u>5,385,539</u>	<u>-</u>	<u>-</u>
Impairment allowance on advances				
Balance at the beginning of the year	18,570	43,155	-	-
Bad debts written off	(135,001)	(134,080)	-	-
Impairment adjustment - increase/(decrease) for the year	129,928	109,495	-	-
Balance at the end of the year	<u>13,497</u>	<u>18,570</u>	<u>-</u>	<u>-</u>
The balance at the end of the year consists of the following:				
Stage 1 impairment	2,224	1,870	-	-
Stage 2 - 3 impairment	11,273	16,700	-	-
	<u>13,497</u>	<u>18,570</u>	<u>-</u>	<u>-</u>
(Reversals)/Charges in the profit or loss				
Impairment adjustment	129,928	109,495	-	-
Recoveries during the year	(124,863)	(121,643)	-	-
	<u>5,065</u>	<u>(12,148)</u>	<u>-</u>	<u>-</u>
Exposure to credit risk				
Net advances to customers	5,438,448	5,385,539	-	-
Maximum exposure to credit risk	<u>5,451,945</u>	<u>5,404,109</u>	<u>-</u>	<u>-</u>

Advances are measured at amortised cost using the effective interest method as they are held to collect contractual cash flows which are solely payments of principle and interest. Refer to note 5.1.1 for more information on credit risk management, credit quality, credit concentration risk and sensitivity of assumptions and estimates.

The Group performed a detailed assessment of the provision of the impairment allowance during the year. Actual historic write-off losses and wider credit risk associated with lending to public sector employees were considered and the credit impairment adjusted accordingly.

No loans have been ceded, pledged, encumbered or restricted in any way.

The carrying amounts of Advances approximate closely to their fair values at year end.

11. Property, equipment and right-of-use assets

	Furniture and fittings NS'000	Office equipment NS'000	Computer equipment NS'000	Motor vehicles NS'000	Leasehold Improvements NS'000	Right-of-use assets - Buildings NS'000	Total NS'000
GROUP							
At 31 December 2025							
Cost	5,769	8,454	30,943	1,941	18,928	41,495	107,530
Accumulated depreciation	(2,605)	(4,073)	(19,673)	(968)	(9,499)	(27,683)	(64,501)
Carrying amount	<u>3,164</u>	<u>4,381</u>	<u>11,270</u>	<u>973</u>	<u>9,429</u>	<u>13,812</u>	<u>43,029</u>
At 31 December 2025							
Opening net amount at 1 January 2025	594	3,125	4,272	1,337	3,690	9,133	22,151
Additions	3,282	2,512	12,569	-	7,525	11,497	37,385
Disposals	-	-	(22)	-	-	-	(22)
Depreciation charge	(712)	(1,256)	(5,549)	(364)	(1,786)	(6,818)	(16,485)
Carrying amount	<u>3,164</u>	<u>4,381</u>	<u>11,270</u>	<u>973</u>	<u>9,429</u>	<u>13,812</u>	<u>43,029</u>
At 31 December 2024							
Cost	5,513	11,654	20,329	1,941	11,403	29,788	80,628
Accumulated depreciation	(4,919)	(8,529)	(16,057)	(604)	(7,713)	(20,655)	(58,477)
Carrying amount	<u>594</u>	<u>3,125</u>	<u>4,272</u>	<u>1,337</u>	<u>3,690</u>	<u>9,133</u>	<u>22,151</u>
At 31 December 2024							
Opening net amount at 1 January 2024	331	2,724	5,034	-	2,386	7,383	17,858
Additions	415	1,328	3,358	1,459	2,413	7,630	16,603
Disposals	-	-	-	-	-	-	-
Depreciation charge	(152)	(927)	(4,120)	(122)	(1,109)	(5,880)	(12,310)
Carrying amount	<u>594</u>	<u>3,125</u>	<u>4,272</u>	<u>1,337</u>	<u>3,690</u>	<u>9,133</u>	<u>22,151</u>

Property, plant and equipment and right-of-use assets are of a long-term nature (non-current).

COMPANY

The company does not carry property, plant and equipment and right-of-use assets.

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	31 December	31 December	31 December	31 December
	2025	2024	2025	2024
	NS'000	NS'000	NS'000	NS'000
12. Trade and other payables				
Financial				
- Trade payables	28,557	47,620	131	548
- Accruals	2,620	4,045	15	607
- Other payables	6,409	7,062	1,443	2,154
Non-financial				
- Audit fee provision	2,613	3,189	314	389
- Staff provisions	36,298	24,551	-	-
- Value Added Taxation	902	1,470	-	-
- Withholding Tax	160	416	-	-
	77,559	88,353	1,903	3,698
Current	77,559	88,353	1,903	3,698
Non-current	-	-	-	-
	77,559	88,353	1,903	3,698

Trade payables are unsecured and are usually paid within 30 days of recognition.

The carrying amounts of trade and other payables are considered to be the same as their fair values, due to their short-term nature.

13. Lease liabilities

Amounts recognised in the statement of financial position

Current lease liabilities	7,262	5,287	-	-
Non-current lease liabilities	7,572	4,598	-	-
	14,834	9,885	-	-

Reconciliation of lease liabilities

Opening balance	9,885	8,194	-	-
Additions	11,497	7,630	-	-
Modifications	30	258	-	-
Interest expense	1,150	757	-	-
Payments	(7,728)	(6,954)	-	-
Closing balance	14,834	9,885	-	-

The Group leases various office buildings. Rental contracts are typically made for fixed periods of 2 years to 5 years but may have extension options.

Refer to note 3(d)(i) for more information on the accounting policy for leases.

There were additions of NS11.5 million (2024: NS7.6 million) to right-of-use assets during the 2025 financial year.

Amounts recognised in the statement of comprehensive income

Depreciation charge on right-of-use assets - Buildings	6,818	5,880	-	-
Interest expense on lease liabilities	1,150	757	-	-
Expense relating to leases of low value assets	2,102	1,651	-	-
Expense relating to short-term leases	1,671	1,754	-	-
	11,741	10,042	-	-

The total cash outflows relating to leases is NS9.4 million (2024: NS8.7 million)

14. Taxation

14.1 Income tax expense

Current tax expense	74,321	47,997	2,149	2,097
Origination and reversal of temporary differences	(2,223)	(2,015)	49	362
Total Income tax expense	72,098	45,982	2,198	2,459

14.2 Reconciliation of current taxation

Profit before taxation	577,913	464,823	463,262	375,121
Tax calculated at standard rate - 30% (2024: 31%)	173,374	144,095	143,611	116,288
Income not subject to tax - net insurance result (cell captive)	(93,095)	(83,739)	(145,638)	(118,057)
Income not subject to tax - interest on money market placements	(10,292)	(15,089)	-	-
Non-deductible expenses *	2,121	883	4,246	4,246
Effect of change in tax rate	(10)	(168)	(21)	(18)
	72,098	45,982	2,198	2,459
Effective tax rate	12.48%	9.89%	0.47%	0.66%

* Non-deductible expenses relates to income tax apportionment ratio.

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14.3 Deferred taxation

The Group has disclosed the deferred tax assets and the deferred tax liabilities separately.

Deferred tax asset

The balance comprises:

	Group		Company	
	31 December	31 December	31 December	31 December
	2025	2024	2025	2024
	NS'000	NS'000	NS'000	NS'000
- Property, equipment and right-of-use assets	(6,772)	(4,473)	-	-
- Prepayments	(4,255)	(3,961)	-	-
- Impairment allowance on advances	865	791	-	-
- Leave pay, bonus and other provisions	11,862	8,437	-	-
- Share based payments	547	689	-	-
- Lease liabilities	4,450	2,965	-	-
- EIR adjustment	-	(279)	-	-
- Assessed loss	-	-	-	-
	6,697	4,169	-	-
Current	-	-	-	-
Non-current	6,697	4,169	-	-
	6,697	4,169	-	-

Deferred tax liabilities

The balance comprises:

- Prepayments and deferred expenses	107	367	(318)	(269)
- EIR adjustment	(6,490)	(6,336)	-	-
- Deferred arrangement fees	(615)	(723)	-	-
	(6,998)	(6,692)	(318)	(269)
Current	-	-	-	-
Non-current	(6,998)	(6 692)	(318)	(269)
	(6,998)	(6,692)	(318)	(269)

Deferred income taxes for the Company and Group are calculated on all the temporary timing differences under the comprehensive method using a tax rate of 30% (2024: 30%) except where the initial recognition exemption applies. The profit or loss debits/credits are the result of timing differences between the accounting and tax treatments of items recognised in the statement of financial position.

Deferred tax assets are recognised only to the extent that it is probable that future taxable profits will be available against which the asset can be utilised. A deferred tax asset is recognised based on the assumption that the company will continue producing a taxable income in the foreseeable future against which it can be set off.

The applicable tax rate changed to 30% effective 01 January 2025 in terms of the Income Tax Amendment Act, 2024. Income tax for the current year has been calculated at 30% while Deferred Tax has been calculated at 30% for 2025 and 2024 as it will be realised at 30% in future periods.

14.4 Current taxation

Opening balance	(2,860)	67,950	(898)	(1)
Charge to profit or loss - Current year	(74,321)	(47,997)	(2,149)	(2,097)
Payments made during the period	73,886	47,533	3,048	1,200
Refund received	-	(65,711)	-	-
Adjustment	-	(4,635)	-	-
Taxation asset / (Liability)	(3,295)	(2,860)	1	(898)
Current	(3,295)	(2,860)	1	(898)
Non-current	-	-	-	-
	(3,295)	(2,860)	1	(898)

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	Group		Company	
	31 December	31 December	31 December	31 December
	2025	2024	2025	2024
	NS'000	NS'000	NS'000	NS'000
15. Borrowings				
Commercial Bank 1				
Facility 1	250,064	250,071	-	-
Facility 2	75,020	75,022	-	-
Facility 3	-	165,046	-	-
Facility 4	165,044	165,047	-	-
Facility 5	165,044	-	-	-
	655,172	655,186	-	-

Commercial Bank 1 borrowings are secured revolving credit facilities guaranteed by Letshego Namibia Holdings Limited and bear interest at 3 month JIBAR plus 2.61% (facility 1), at 3 month JIBAR plus 2.81% (facility 2), Namibia Prime less 0.52% (facility 3), Namibia Prime less 0.32% (facility 4) and Namibia Prime less 0.32% (facility 5). Interest on the loans are repayable quarterly and the loans mature on 02 March 2026, 16 December 2027, 10 March 2025, 10 March 2026 and 30 April 2028 respectively. The Group has complied with the financial covenants of its borrowing facilities during the 2025 and 2024 reporting periods.

Commercial Bank 2

Loan 1	450,118	450,127	-	-
Loan 2	-	216,956	-	-
Loan 3	50,013	50,014	-	-
	500,131	717,097	-	-

Commercial Bank 2 borrowings are secured term loans guaranteed by Letshego Holdings (Namibia) Limited and bear interest at Namibia Prime less 0.45% (loan 1), 3 month JIBAR plus 2.35% (loan 2) repayable in bi-annual instalments and Namibia Prime less 0.5% (loan 3) and mature on 29 June 2028, 11 December 2025 and 13 September 2027 respectively. The Group has complied with the financial covenants of its borrowing facilities during the 2025 and 2024 reporting periods.

Commercial Bank 3

	33,352	100,062	-	-
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Commercial Bank 3 borrowing is a secured revolving credit facility guaranteed by Letshego Holdings (Namibia) Limited and bear interest at 3 month JIBAR plus 3.55%. Interest and capital on the loan is repayable quarterly and the loans mature on 30 June 2026. The Group has complied with the financial covenants of its borrowing facility during the 2025 and 2024 reporting periods.

Development Finance loan

Tranche 1	87,213	283,545	-	-
Tranche 2	314,916	377,833	-	-
	402,129	661,378	-	-

Development Finance borrowings are secured term loans guaranteed by Letshego Holdings (Namibia) Limited and bears interest at SOFR plus 0.43% (tranche 1) and 3 month JIBAR plus 3.55% plus a swap rate of 0.80% (tranche 2). Interest on the loans are repayable bi-annually and the loan matures on 15 June 2026 (tranche 1) and quarterly and the loan matures on 15 June 2028 (tranche 2). The Group has complied with the financial covenants of its borrowing facilities during the 2025 and 2024 reporting periods.

Listed Bond Programme

Listed Bond 1	-	200,116	-	200,116
Listed Bond 2	263,085	263,411	263,085	263,411
Listed Bond 3	301,993	302,217	-	-
Listed Bond 4	160,723	-	-	-
Listed Bond 5	103,118	-	-	-
Listed Bond 6	200,095	-	200,095	-
	1,029,014	765,744	463,180	463,527

Listed Bond 1 is a medium term loan guaranteed by Letshego Micro Financial Services (Namibia) (Pty) Ltd and bears interest at 3 month ZAR-JIBAR-SAFEX plus 2.80%. Interest on the loan is repayable quarterly and the loan matures on 30 June 2025. Listed Bond 2 is a medium term loan guaranteed by Letshego Micro Financial Services (Namibia) (Pty) Ltd and bears interest at 3 month ZAR-JIBAR-SAFEX plus 2.95%. Interest on the loan is repayable quarterly and the loan matures on 17 May 2027. Listed Bond 3 is a medium term loan, bears interest at 3 month ZAR-JIBAR-SAFEX plus 2.20%. Interest on the loan is repayable quarterly and the loan matures on 05 December 2029. Listed Bond 4 is a medium term loan, bears interest at 3 month ZAR-JIBAR-SAFEX plus 1.90%. Interest on the loan is repayable quarterly and the loan matures on 15 May 2028. Listed Bond 5 is a medium term loan, bears interest at 3 month ZAR-JIBAR-SAFEX plus 2.00%. Interest on the loan is repayable quarterly and the loan matures on 15 May 2030. Listed Bond 6 is a medium term loan guaranteed by Letshego Micro Financial Services (Namibia) (Pty) Ltd and bears interest at 3 month ZAR-JIBAR-SAFEX plus 1.9%. Interest on the loan is repayable quarterly and the loan matures on 30 June 2028. The Group has complied with the financial covenants of its borrowing facilities during the 2025 and 2024 reporting periods.

Total borrowings

	2,619,798	2,899,467	463,180	463,527
Current	783,298	896,582	3,180	203,527
Non-current	1,836,500	2,002,885	460,000	260,000
	2,619,798	2,899,467	463,180	463,527

Risk exposures

Details of the group's and company's exposure to risks arising from current and non-current borrowings are set out in note 5. The carrying amounts of borrowings approximate closely to their fair values at year end.

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	31 December	31 December	31 December	31 December
	2025	2024	2025	2024
	NS'000	NS'000	NS'000	NS'000
16. Amounts due to Parent Company				
16.1 Amounts due to parent company - Letshego Africa Holdings Limited	17,736	27,837	-	-
Reconciliation of Amounts due to parent company:				
Opening balance	27,837	23,909	-	-
Movement in the current year	(10,101)	3,928	-	-
Closing balance	17,736	27,837	-	-

The intercompany payable with Letshego Africa Holdings Limited is unsecured and currently does not bear interest and is repayable on demand. At year end, the carrying amount of the intercompany payable approximates closely to its fair value due to the short-term nature of the balance.

16.2 Intercompany payable - Erf 8585 (Pty) Ltd	(190)	(320)	-	-
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The intercompany loan with Erf 8585 (Pty) Ltd is unsecured and currently does not bear interest and is repayable on demand. At year end, the carrying amount of the intercompany payable approximates closely to its fair value due to the short-term nature of the balance.

Total intercompany payables	17,546	27,517	-	-
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17. Deposits due to customers

Current accounts	22,569	50,218	-	-
Term deposits	1,597,948	1,251,895	-	-

Total deposits due to customers	1,620,517	1,302,113	-	-
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Current	1,620,517	1,302,113	-	-
Non-current	-	-	-	-
	1,620,517	1,302,113	-	-

18. Share capital

Authorised share capital

500 000 000 ordinary shares of 0.02 cents each (2024: 500 000 000 ordinary shares of 0.02 cents each)	100	100	100	100
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Issued share capital

500 000 000 ordinary shares of 0.02 cents each (2024: 500 000 000 ordinary shares of 0.02 cents each)	100	100	100	100
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Preference shares

215,084,843 Preference shares of N\$1 each	215,085	215,085	-	-
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The preference shares are irredeemable, bear non-cumulative dividend at Namibian prime interest rate plus 2% per annum which can be waived at the option of the preference share issuer.

On 17 November 2025 Letshego Africa Holdings Limited (LAHL) and the Trustees of the IJG Securities Money Market Trust (IJG) entered into a share purchase agreement where the Trust obtained 107,042,421 of the total issued preference shares in the Bank at N\$ 1 dollar per share.

The agreement includes a put option exercisable by IJG from 1 March 2028, whereby LAHL is required to repurchase the preference shares. Should LAHL fail or refuse to repurchase the shares when the option is exercised, the Bank will be required to repurchase the shares. This arrangement creates a financial guarantee contract between the Bank and LAHL. The fair value of this financial guarantee has been assessed to be nil as at year end. Subsequent to year end, an addendum to the contract was signed, removing the obligation from the Bank to repurchase the preference shares (Refer to note 35).

19. Equity settled share based payment reserve

Under the conditional Long Term Incentive Plan (LTIP), conditional share awards are granted to management and key employees. The number of vesting share awards (currently outstanding) is subject to certain non-market conditions. Shares are issued and settled in the holding company, Letshego Africa Holdings Limited, which is listed on the Botswana Stock Exchange. The fair value of the shares is valued according to the listed price on the Botswana Stock Exchange at grant date. Letshego Africa Holdings Limited is liable to fulfil the obligation to the employees on the awards granted.

Shares granted in terms of the plan may not exceed 10% of the issued ordinary shares of the holding company, Letshego Africa Holdings Limited. The maximum number of shares which can be allocated to any individual participant under the scheme is 1% of the issued ordinary shares of the holding company.

The allocation of share awards under the plan relating to management of Letshego Bank (Namibia) Limited was made on 1 January 2023, 2024 and 2025 respectively. The vesting period of the share awards from grant date is three periods.

	Group			
	31 December		31 December	
	2025		2024	
	Number of share awards	Exercise price	Number of share awards	Exercise price
				NAD1.02/1.92/1.71
Granted during prior years	3,900	NAD1.01/1.90/1.67	5,252	
Granted in current year	1,123	NAD 0.91	789	NAD 1.66
Exercised during the year	-	-	-	-
				NAD 0.99
Forfeited during the period	(1,433)	NAD 0.80	(2,141)	
Exercisable and outstanding at the end of the year	3,590	NAD0.60/1.12/0.91	3,900	NAD1.01/1.90/1.67
Fair value of awards exercisable and outstanding at the end of the year	1,642		2,112	

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	2025	2024	2025	2024
	NS'000	NS'000	NS'000	NS'000
20. Profit before taxation				
The following items have been recognised in arriving at profit before taxation:				
Advertising and promotions	7,580	7,536	1,077	1,707
Auditors' remuneration	3,705	3,483	507	446
Consultancy costs - professional services	24,883	16,617	3,008	3,501
Computer services costs	2,889	1,287	-	-
Depreciation	16,486	12,310	-	-
Directors' emoluments				
- for services as director	2,163	2,817	-	-
- for management services	9,990	8,775	-	-
Rental - low value and short-term leases	3,773	3,405	-	-
Employee benefit expense (excluding directors' remuneration - for management services)	136,979	107,455	38	73
21. Employee benefit expense				
Salaries	79,625	67,983	38	73
Key management personnel	23,450	22,139	-	-
Pension fund contributions	9,196	8,079	-	-
Medical aid contributions	8,304	6,732	-	-
Social security	233	196	-	-
Share based payment expense	(470)	33	-	-
Incentive bonuses	26,595	10,948	-	-
Staff welfare	36	120	-	-
	146,969	116,230	38	73
22. Operating expenses by nature				
Sales related expense	16,399	10,595	9	-
Advertising and promotions	7,580	7,536	1,077	1,707
Auditors remuneration - audit services	3,705	3,483	507	446
Collection fees	48,132	41,042	-	-
Consulting and secretarial	24,883	16,617	3,008	3,501
Management fees	44,655	43,333	-	-
Depreciation (note 11)	16,486	12,310	-	-
Directors' remuneration - for services as directors	2,163	2,817	-	-
Computer related expenses	2,889	1,287	-	-
Office rental	3,773	3,405	-	-
Travel and accommodation	3,427	3,492	10	-
Social responsibility projects	1,366	723	45	-
Telephone & Fax	4,232	4,066	-	-
Subscriptions	28,044	25,105	740	430
VAT expense	12,471	14,013	-	-
Security costs	4,594	3,233	-	-
Insurance	85,891	65,897	-	-
Bank charges	10,410	11,864	1,053	1,396
Repairs and maintenance	436	1,298	-	-
Other operational expenses	13,583	19,270	310	205
Unrealized foreign exchange loss	(145)	574	-	-
	334,974	291,960	6,759	7,685
23. Net interest income				
Interest income calculated using the effective interest income method - Advances to customers	1,025,065	836,961	-	-
<i>Other interest income calculated using the effective interest income method</i>				
- Interest income on short term bank deposits and money market placements	40,307	58,913	44	349
- Interest income on bonds and treasury bills	24,479	39,281	-	-
- Interest income on loans to related parties	17,002	19,072	53,694	59,033
Total interest income	1,106,853	954,227	53,738	59,382
<i>Interest expense calculated using the effective interest rate method</i>	(382,940)	(404,940)	(46,232)	(50,799)
- Borrowings	(288,561)	(318,383)	(46,232)	(50,799)
- Deposits due to customers	(93,229)	(85,800)	-	-
- Lease liabilities	(1,150)	(757)	-	-
Net interest income	723,913	549,287	7,506	8,583
24. Fee income				
Postage fees	19	102	-	-
Fees and commission earned from services to customers	30,486	37,288	-	-
	30,505	37,390	-	-
25. Other income				
Dividend income *	-	-	276,085	179,509
Sundry Income	46	65	866	761
	46	65	276,951	180,270

* An ordinary dividend of NS\$276 million (2024: NS\$180 million) was earned from Letshego Micro Financial Services (Namibia) (Pty) Ltd and Letshego Bank (Namibia) during the current year.

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	31 December	31 December	31 December	31 December
	2025	2024	2025	2024
	NS'000	NS'000	NS'000	NS'000
26. Related parties				
	Letshego Micro Financial Services (Namibia) (Proprietary) Limited (Subsidiary)			
	Letshego Bank (Namibia) Limited (Subsidiary)			
Lease agreements:	Erf Eight Five Eight Five (Proprietary) Limited (Subsidiary of Ultimate Parent Company)			
Management services agreements:	Letshego Africa Holdings Limited (Ultimate Parent Company)			
Key management personnel:	Ester Kali (Chief Executive Officer) Melvin Angula (Chief Executive Officer) (LMFSN) (resigned 13 March 2026) Willem Pretorius (Chief Financial Officer) Allvan Farmer (Chief Operating Officer) (resigned 28 February 2026) Herwin Tsowaseb (Head: Credit) Aletta Shifotoka (Chief Risk Officer) Barend Kruger (Head: Consumer Division) Kgomotso Hochobeb (Head: Internal Audit) Kingsley Guiseb (Head: People and Culture) Evast Kalumbu (Head: Legal and Company Secretary) Nameva Ndzana (Head: Governance and Compliance)			
Directors:	Mansueta-Maria Nakale Ester Kali Karl-Stefan Altmann (resigned 30 June 2025) Sven von Blottnitz (resigned 06 March 2025) Kudzai Chigiji Richard Ochieng Jerome Mutumba (resigned 01 October 2025) Jaco Esterhuyse (resigned 29 April 2025) Willem Pretorius (appointed 25 November 2025) Christoffer Chipeio (appointed 02 February 2026)			

26.1 Related party balances

Loan accounts - Receivables from related parties

Letshego Bank (Namibia) Ltd	-	-	313,059	308,971
Letshego Africa Holdings Limited	130,113	130,401	130,113	130,401
	130,113	130,401	443,172	439,372

The above intercompany receivables are unsecured and bears interest at Namibian prime rate. These loans are of a short-term nature and are repayable on demand.

Amounts due to/(from) related parties

Letshego Africa Holdings Limited - loan	17,736	27,837	-	-
Erf 8585 (Pty) Ltd	(190)	(320)	-	-
	17,546	27,517	-	-

The intercompany payable with Letshego Africa Holdings Limited is unsecured and currently does not bear interest and is repayable on demand.

The intercompany balance with Erf 8585 (Pty) Ltd is unsecured and currently does not bear interest and is repayable on demand.

Advances

Advances to key management personnel	834	530	-	-
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The impairment in respect of loans granted to key management personnel in the current or prior year is considered immaterial.

Deposits

Deposits from key management personnel and directors	140	1,076	-	-
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Deposits include current and savings accounts.

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	Group		Company	
	31 December	31 December	31 December	31 December
	2025	2024	2025	2024
	NS'000	NS'000	NS'000	NS'000
26.2 Related party transactions				
Net interest expense				
Key management personnel and directors	-	(47)	-	-
Interest income				
Letshego Bank (Namibia) Limited	-	-	36,692	30,593
Letshego Micro Financial Services (Namibia) (Pty) Ltd	-	-	-	9,370
Letshego Africa Holdings Limited	17,002	19,072	17,002	19,070
	<u>17,002</u>	<u>19,072</u>	<u>53,694</u>	<u>59,033</u>
Rent expense				
Erf 8585 (Pty) Ltd	2,685	2,517	-	-
Management fees expense				
Letshego Africa Holdings Limited	44,655	43,333	-	-
Dividend income from related parties				
Letshego Bank (Namibia) Limited	-	-	83,189	41,647
Letshego Micro Financial Services (Namibia) (Pty) Ltd	-	-	192,896	137,862
	<u>-</u>	<u>-</u>	<u>276,085</u>	<u>179,509</u>
The amount classified as management fees under note 22 is made up as follows:				
Fees payable to Letshego Africa Holdings Limited	40,190	39,000	-	-
Withholding tax paid on imported management services	4,465	4,333	-	-
	<u>44,655</u>	<u>43,333</u>	<u>-</u>	<u>-</u>
Compensation expense to key management personnel				
Short-term benefits	21,634	20,323	-	-
Post employment benefits	1,816	1,816	-	-
	<u>23,450</u>	<u>22,139</u>	<u>-</u>	<u>-</u>
Compensation expense directors				
Sitting fees expense for non-executive directors	2,163	2,817	-	-
	<u>2,163</u>	<u>2,817</u>	<u>-</u>	<u>-</u>

27. Capital reorganisation reserve

The capital reorganisation reserve arose on 5 July 2016 when Letshego Holdings (Namibia) Limited acquired 99,999% of the issued share capital of Letshego Bank Namibia Limited.

This transaction was a capital re-organisation in the form of a common control combination. As a result, for purposes of consolidation, the transaction was treated as if the combination had taken place at the beginning of the earliest comparative period presented at the time, which was 01 January 2015. Details of the purchase consideration, the net assets acquired and negative goodwill are as follows:

	NS'000	NS'000
	Group	Company
	As at 01 January 2015:	As at 01 January 2015:
<i>Carrying value of assets and liabilities acquired:</i>		
Cash	48,033	45,762
Other receivables	63,970	112,825
Intercompany receivable	20,517	53,552
Advances to customers	1,607,218	1,932,258
Deferred taxation	3,343	1,251
Current taxation	(14,819)	6,728
Property, plant and equipment	5,904	10,814
Trade and other payables	(53,894)	(32,263)
Intercompany payable	-	(1,198)
Borrowings	(764,064)	(785,476)
Non-controlling interest - Preference shares attributable to Ultimate Parent Company	(215,085)	-
Capital reorganisation reserve	(701,024)	(1,344,154)
Net assets acquired	<u>100</u>	<u>100</u>

	Group		Company	
	31 December	31 December	31 December	31 December
	2025	2024	2025	2024
	NS'000	NS'000	NS'000	NS'000
Capital reorganisation reserve	701,024	701,024	1,344,154	1,344,154
28. Investment in subsidiaries				
Investment in Letshego Micro Financial Services Namibia (Pty) Ltd at cost	-	-	570,200	570,200
Investment in Letshego Bank Namibia Limited at cost	-	-	1,344,154	1,344,154
	<u>-</u>	<u>-</u>	<u>1,914,354</u>	<u>1,914,354</u>

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	Group		Company	
	31 December	31 December	31 December	31 December
	2025	2024	2025	2024
	NS'000	NS'000	NS'000	NS'000
29. Capital commitments				
Authorised but not contracted for	46,000	24,000	-	-

The capital commitments are for the purchase of property and equipment and will be funded by the Group's cash resources.

30. Segment information

The Group considers its banking and other financial services operations as one operating segment. There are no other components. This is in a manner consistent with the internal reporting provided to the chief operating decision-maker, identified as the Chief Executive Officer of the Group. The chief operating decision-maker is the person that allocates resources to and assesses the performance of the operating segment(s) of an entity.

In assessing the performance of the banking and other financial services operation, the Chief Executive Officer reviews the various aggregated revenue streams, the total costs and the assets and liabilities related to the banking activity, which have been disclosed in the various notes to the consolidated and separate financial statements.

30.1 Entity-wide disclosures

30.1.1 Products and Services

Operating segment
• Banking operations

Brand
• Letshego

Description
• Regulated financial services provider, focusing on the low to middle income earners in Namibia.

Products and services
• Letshego conducts business as a registered bank and provides micro-lending services.

30.1.2 Geographical segments

There are no segment operations outside Namibia as the group operates within the borders of Namibia.

30.1.3 Major customers

Segment reporting requires the disclosure of an entity's reliance on its major customers, if revenue from transactions with a single customer is ten percent or more of the entity's revenue. The group does not have customers that contribute ten percent or more to its revenue and is therefore not reliant on a single major customer.

31. Net debt reconciliation

The net debt is made up of cash, borrowings and lease liabilities. Other changes include non-cash movements which will be presented as operating cash flows in the statement of cash flows when paid. At year-end, net debt is constituted as follows:

Cash and cash equivalents	986,380	750,565	1,945	1,891
Amount due to parent company- repayable within one year	(17,546)	(27,517)	-	-
Borrowings repayable within one year (including lease liabilities)	(790,560)	(901,869)	(3,180)	(203,527)
Borrowings repayable after one year (including lease liabilities)	(1,844,072)	(2,007,483)	(460,000)	(260,000)
Net debt	(1,665,798)	(2,186,304)	(461,235)	(461,636)
Cash and cash equivalents	986,380	750,565	1,945	1,891
Gross debt - variable interest rates	(2,652,178)	(2,936,869)	(463,180)	(463,527)
Net debt	(1,665,798)	(2,186,304)	(461,235)	(461,636)

32. Earnings and headline earnings per share

Basic earnings per share is calculated by dividing the Group's and company's profit for the year by the weighted average number of ordinary shares in issue during the year/period, excluding ordinary shares purchased by the company and held as treasury shares.

Headline earnings per share is calculated by dividing the Group's and company's profit for the year, after excluding identifiable remeasurements, net of tax, by the weighted average number of ordinary shares in issue during the year, excluding ordinary shares purchased by the company and held as treasury shares.

Earnings

Profit for the year **505,815** 418,841 **461,064** 372,662

Headline adjustments - - - -

Headline earnings **505,815** 418,841 **461,064** 372,662

Number of ordinary shares in issue at year end (note 18) **500,000** 500,000 **500,000** 500,000

Weighted average number of ordinary shares in issue during the year **500,000** 500,000 **500,000** 500,000

Diluted weighted average number of ordinary shares in issue during the year **500,000** 500,000 **500,000** 500,000

Earnings per ordinary share (cents)

Basic **101** 84 **92** 75
Fully diluted **101** 84 **92** 75

Headline earnings per ordinary share (cents)

Basic **101** 84 **92** 75
Fully diluted **101** 84 **92** 75

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33. Changes in cash flows arising from financing activities

The table below details changes in the cash flows arising from the financing activities, including both cash and non-cash changes. Cash flows arising from the financing activities are those for which cash flows were, or future cash flows will be, classified in the statement of cash flows as cash flows from financing activities.

	Group		Company	
	31 December 2025 NS'000	31 December 2024 NS'000	31 December 2025 NS'000	31 December 2024 NS'000
GROUP	Lease liabilities NS'000	Amount due to parent company NS'000	Interest bearing borrowings NS'000	Assets held to hedge long-term borrowings NS'000
Balance at 01 January 2025	9,885	27,517	2,899,467	(277,963)
Cash flows				
Financing cash inflow				
-Capital	-	(9,971)	461,000	244,466
-Interest	-	-	-	9,432
Financing cash outflow				
-Capital	(6,578)	-	(721,910)	-
-Interest	(1,150)	-	(289,375)	-
Non-cash flow changes				
Revaluation of foreign currency borrowing	-	-	(17,945)	14,477
Lease modifications	30	-	-	-
Premium and Discount Income – Bond	-	-	-	9,588
Interest	1,150	-	288,561	-
Lease additions	11,497	-	-	-
Balance at 31 December 2025	14,834	17,546	2,619,798	-
GROUP	Lease liabilities NS'000	Amount due to parent company NS'000	Interest bearing borrowings NS'000	Assets held to hedge long-term borrowings NS'000
Balance at 01 January 2024	8,194	23,763	3,115,860	(526,017)
Cash flows				
Financing cash inflow				
-Capital	-	3,754	710,000	238,012
-Interest	-	-	-	25,071
Financing cash outflow				
-Capital	(6,197)	-	(906,403)	-
-Interest	(757)	-	(344,650)	-
Non-cash flow changes				
Revaluation of foreign currency borrowing	-	-	6,277	(5,535)
Lease modifications	258	-	-	-
Premium and Discount Income – Bond	-	-	-	11,270
Interest	757	-	318,383	(20,764)
Lease additions	7,630	-	-	-
Balance at 31 December 2024	9,885	27,517	2,899,467	(277,963)

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33. Changes in cash flows arising from financing activities (continued)	Group		Company	
	31 December	31 December	31 December	31 December
	2025	2024	2025	2024
	NS'000	NS'000	NS'000	NS'000
COMPANY				Interest bearing borrowings
				NS'000
Balance at 01 January 2025				463,527
Cash flows				
Financing cash inflow				
-Capital				200,000
-Interest				-
Financing cash outflow				
-Capital				(200,000)
-Interest				(46,579)
Non-cash flow changes				
Movement in accrued interest				46,232
Balance at 31 December 2025				463,180
COMPANY				Interest bearing borrowings
				NS'000
Balance at 01 January 2024				434,578
Cash flows				
Financing cash inflow				
-Capital				260,000
-Interest				-
Financing cash outflow				
-Capital				(231,000)
-Interest				(50,850)
Non-cash flow changes				
Movement in accrued interest				50,799
Balance at 31 December 2024				463,527
34. Analysis of Shareholding				
Range of shareholders	Number of shareholders	% of shareholders	Number of shares	% of shares
1 - 99	4	0.11%	129	0.00%
100 - 499	1,991	54.80%	592,440	0.12%
500 - 999	641	17.64%	448,797	0.09%
1000 - 1999	451	12.41%	581,889	0.12%
2000 - 2999	222	6.11%	565,459	0.11%
3000 - 3999	51	1.40%	176,794	0.04%
4000 - 4999	20	0.55%	91,664	0.02%
5000 - 9999	98	2.70%	612,773	0.12%
over 10 000	155	4.28%	496,930,055	99.38%
	3,633	100%	500,000,000	100%
Geographic ownership				
Namibian Resident	3,618	99.59%	107,366,444	21.47%
Non-Resident of Namibia	15	0.41%	392,633,556	78.53%
	3,633	100%	500,000,000	100%
Largest shareholders - more than 5% of share capital				
Letshego Africa Holdings Limited			392,300,832	78.46%
Kumwe Investment Holding Limited			59,866,632	11.97%
			452,167,464	90.43%

35. Events occurring after the reporting date

A final dividend of NS\$271 million (54.14 cents per ordinary share) has been declared since the end of the reporting period.

Last date to trade cum dividend - Wednesday 01 April 2026

First date to trade ex-dividend - Thursday 02 April 2026

Last date to register - Friday 10 April 2026

Dividend payment date - Friday 24 April 2026

Christoffer Chipejo was appointed as an Independent Non-Executive Director on the 02 February 2026.

On 17 November 2025 Letshego Africa Holdings Limited (LAHL) and the Trustees of the IJG Securities Money Market Trust (IJG) entered into a share purchase agreement where the Trust obtained 107,042,421 of the total issued preference shares in the Bank at N\$ 1 dollar per share (Refer to note 18).

The agreement includes a put option exercisable by IJG, which requires LAHL to repurchase the preference shares from IJG. Should LAHL fail or refuse to repurchase the shares when the option is exercised, the Bank would be required to repurchase the shares.

Post year end, the Regulator raised concerns about the transaction entered into by the Bank as described in note 18. Management then entered into discussions with the Regulator and has initiated a process to amend the share purchase agreement to align with the Regulator's request that the Bank be excluded from this transaction, thereby recusing the Bank from the financial guarantee. This amended agreement has not yet been signed.